# Changing College Choices with Personalized Admissions Information at Scale: Evidence on Naviance 

Christine Mulhern *<br>Harvard University<br>Mulhern@g.harvard.edu

March 2, 2020


#### Abstract

Choosing where to apply to college is a complex problem with long-term consequences, but many students lack the guidance necessary to make optimal choices. I show that a technology which provides low-cost personalized college admissions information to over forty percent of high schoolers significantly alters college choices. Students shift applications and attendance to colleges for which they can observe information on schoolmates' admissions experiences. Responses are largest when such information suggests a high admissions probability. Disadvantaged students respond the most, and information on in-state colleges increases their fouryear college attendance. Data features and framing, however, deter students from selective colleges.


[^0]
## 1 Introduction

Choosing where to apply to college is a complex problem which many students struggle to navigate. In the U.S., students can choose from among more than 4,000 colleges, and traditionally disadvantaged students often lack information about the application process, admissions criteria, and benefits and costs of colleges (Avery \& Kane, 2004; Hoxby \& Avery, 2013; Hastings, Neilson \& Zimmerman, 2015; Radford, 2013). Improving application choices is important because these choices have large impacts on college enrollment, degree attainment, and labor market outcomes (Hoxby \& Avery, 2013; Chetty et al., 2017; Cohodes \& Goodman, 2014; Smith, 2018; Zimmerman, 2014). This paper provides the first evidence on how a popular low-cost technology can change where students apply to and attend college by providing personalized admissions information.

Traditionally, students have gathered information about their college options and admissions probabilities from their social networks, school counselors, or general resources (Hoxby \& Avery, 2013; Radford, 2013; Roderick et al., 2008). Many students lack social networks which can provide this type of information and thus have turned to these other resources or made uninformed choices (Hoxby \& Avery, 2013). School counselors are well positioned to provide high touch personalized guidance, but there is considerable variation in their effectiveness, and their large caseloads may make it difficult to scale the high touch nature of their support (Hurwitz \& Howell, 2014; Mulhern, 2019). General or online college resources, such as the College Scorecard, are more scalable solutions, but are not personalized.

The technology Naviance bridges these gaps by providing low-cost personalized college admissions information to over forty percent of U.S. high schoolers (Shellenbarger, 2017) ${ }_{1}^{1}$ Naviance is an online platform that districts can purchase to help with college choices and counseling. It contains college and career search tools, basic college information, and a portal to contact counselors and request application materials. Schools are encouraged to introduce it to students in 9th or 10th grade so they can explore careers and the scores needed for college admission. Students access it more during 11th grade, when taking college entrance exams, and usage peaks during

[^1]12th grade, when students choose where to apply, submit applications and enroll in college.
A primary feature of Naviance shows students how, for individual colleges, their academic profiles compare to previously admitted schoolmates. This information is conveyed in scattergrams, which are scatterplots showing the GPA and SAT (or ACT) scores of prior applicants from a student's school to a specific college, as well as the admissions decision each of these applicants received. Figure 1 shows an example. Scattergrams are visible for colleges which received at least five applications from a high school. A dashboard also summarizes how a student's scores compare to the average admitted student (from her high school) at each college the student has saved, and the student's scores are color-coded based on whether they are above or below the average admit. I examine how access to this admissions information, and the signals it sends about a student's probability of admission, impact where students apply to and attend college.

I study the college choices of students in a Mid-Atlantic school district, with 10-15 high schools and approximately 4,000 graduates per year, in the first three years students could access Naviance. The district purchased Naviance just before the 2013-2014 school year and first made scattergrams available at the end of the school year, when they had collected admissions data. These scattergrams were based on the class of 2014, and they were updated in June 2015 to also include data on the class of 2015. Thus, as 12th graders, the class of 2016 had access to a different set of scattergrams than the class of 2015. On average, students could access 47 scattergrams.

I examine how access to scattergrams, and the average acceptance criteria they convey, influence where students apply to and attend college. I identify the causal effects of access to admission information and perceived admissions probabilities using regression discontinuity designs and fixed effects approaches. These approaches exploit idiosyncratic variation across high schools and years in what students see. The paper contains four main findings.

First, access to a college's admissions information increases applications and attendance at that college, especially for students with a high admissions probability. I use a regression discontinuity design to show that students are $20 \%$ more likely to apply to a college if its information is visible than if it had too few datapoints to pass the visibility threshold. Gaining access to a college's admissions information has the largest impact on students most similar to previous admits, as
well as Black, Hispanic, and low-income students. I also find larger effects for in-state public colleges, possibly because these are the most commonly viewed scattergrams, or because students are most interested in nearby and inexpensive colleges (Radford, 2013).

Second, students prefer to apply to colleges where they are most similar to previous admits. I use variation in the average admit's scores, across high schools and years, to measure how application choices vary based on the signals a student receives about her probability of admission. Application rates are decreasing in a student's distance from the average admit's scores. Thus, students prefer to apply where they have a reasonable chance of admission, but not where the signals indicate they can be accepted at a much more selective college.

Third, students use the average admissions lines, and the color-coding of their scores, as heuristics to simplify their application choices. Students just below the average admit's GPA are $8 \%$ less likely to apply to a college than students just above it. I find no discontinuity at the average SAT, possibly because there are many information sources for SAT admissions criteria. Students seem to interpret being below the mean GPA as a negative signal, which leads them to reduce the selectivity of the colleges they apply to and attend. Reactions are largest for students who can see the most scattergrams, possibly because they need the most help simplifying their choices.

Finally, the information in Naviance leads application portfolios and attendance choices to reflect the set of colleges with visible and relevant information ${ }^{2}$ The set of colleges to which students are nudged depends on which colleges were popular among previous cohorts and how accurately previous admits' scores reflect colleges' true admissions criteria. This approach increases college selectivity for some students but deters others from attending highly selective or match colleges.

Access to admissions information on local four-year colleges also increases four-year college enrollment rates for Black, Hispanic, and low-income students. This is driven by a shift from local community colleges to the state's many small public colleges, indicating that students may have been unaware of these nearby and inexpensive options with high admissions rates. This suggests potential for this sort of information to help close socioeconomic gaps in college enrollment and degree attainment. The current setup of Naviance, however, may also reduce degree attainment

[^2]and future income by nudging some students to less selective colleges (Chetty et al. 2017; Cohodes \& Goodman, 2014; Dillon \& Smith, 2018; Goodman, Hurwitz \& Smith, 2017; Zimmerman, 2014).

My findings indicate that students prefer to apply to colleges at which they have admissions information, and where they are likely to be admitted. My causal estimates are consistent with the changes I observe over time as scattergrams became available. Students are more likely to be accepted at the colleges to which they apply in the years they can see scattergrams than in the year without them. In addition, the first cohort with access to scattergrams is less likely to apply to reach colleges and more likely to attend a safety school than students in the previous cohort. These patterns, along with the causal estimates, are consistent with students updating their admissions beliefs when they receive more information, and shifting applications to increase acceptance probabilities. Students may place too much weight, however, on admissibility because some attend less selective colleges when they have this information.

This paper provides some of the first evidence on how information about admissions probabilities, based on GPAs and test scores, influences college application choices. Little empirical work explores how students choose which colleges to apply to when there are thousands of options and when the benefits and costs of colleges appear similar. Pallais (2009) shows that students may use rules of thumb to help simplify this choice and Bond et al. (2018) find that students apply to more selective colleges when their SAT score (and thus admissions probability) unexpectedly increases. I build on this work, and models of the application choice problem by Chade, Lewis and Smith (2014) and Fu (2014), by employing student data, and exogenous shocks to the availability and nature of admissions information, to empirically test how students use admissions information.

I also show that a popular technology can significantly change application choices with personalized information. This is consistent with prior work showing the importance of information provision in college choices, especially, and sometimes only, if it is personalized or accompanied by individual assistance (Barr \& Turner, 2018; Bettinger, Long, Oreopoulos \& Sanbonmatsu, 2012; Castleman \& Page, 2015; Hoxby \& Turner, 2015; Hurwitz \& Smith, 2017; Luca \& Smith, 2013). The information provision studied here is unique in that it is provided by a low-cost technology used by more than $40 \%$ of high schoolers, and it is based on students' peers.

Information may have large effects in the present setting because of its framing, focus on peers, and personalized nature. The lines noting the average scores of previously admitted students are very salient and create reference points that are easy for students to understand (Kahneman, 1992; Kahneman, 2003). Little work shows how the framing of information relates to its impact in education contexts (Lavecchia, Liu, \& Oreopoulos, 2017). My findings are consistent with work showing that simplifying information has large effects on education choices, but I find some negative consequences from data framing (Hastings \& Weinstein, 2008). Students may also respond strongly to the scattergram data because they are based on their peers. Students react to peer norms in other settings and they look to their peers for guidance in the college application process (Akerlof \& Kranton, 2002; Bursztyn \& Jensen, 2015; Radford, 2013). Information may also matter in this setting because of its personalized nature. Providing individualized guidance and encouragement has increased the effectiveness of other information interventions (Bettinger et al., 2012; Castleman \& Page, 2015). My findings suggest that personalizing and disseminating information with technology could be a more cost-effective way to attain the impacts associated with personalized assistance. Many districts pay less than $\$ 10$ per student for access to this technology.

Despite the rapid rise of education technologies, including many in the college choice space, there is little convincing evidence on how technology can transform education experiences (Escueta, Quan, Nickow \& Oreopoulos, 2017; Shellenbarger, 2017; Shulman, 2018). Existing research indicates the potential for technology to improve students' choices and outcomes, but some technologies reduce student performance or exacerbate socioeconomic gaps (Bergman \& Chan, 2019; Dettling, Goodman \& Smith, 2018; Escueta et al., 2017; Hurwitz \& Smith, 2018; Carter, Greenberg, \& Walker, 2016). This paper provides some of the first evidence on how technology can help students with one of the most important decisions of their life, and how it can complement the counselor's role, enabling busy workers to more efficiently meet the needs of the individuals they support. It also provides evidence on one of the most widely adopted college choice technologies.

Naviance increases four-year college enrollment for low-income, Black, and Hispanic students when it provides them information about local public colleges where they are likely to be admitted. It also increases the selectivity of colleges attended by students who are shown informa-
tion on many relevant match and reach colleges. Students who attend high schools with weaker college-going cultures, however, are more likely to be nudged to less selective colleges based on the available scattergrams. The reference points created by the average admit's GPA also deter students from applying to highly selective colleges. For a given school, the extent to which Naviance helps or hinders its students depends on the college-going culture of the school and how counselors implement the technology. I also find significant variation in Naviance's effects across counselors, which highlights the importance of the individuals implementing technologies.

The paper proceeds as follows. Section 2 describes Naviance, the data and setting, and changes over time. Section 3 examines how access to a college's admissions information changes applications and enrollment at that college. Section 4 describes how signals about one's admissions probabilities influence applications and attendance at individual colleges. Section 5 shows how the full set of information and admissibility signals influence the types of colleges to which students apply and attend. The implications and conclusions are discussed in section 6 .

## 2 Naviance and Setting

### 2.1 Naviance

Naviance is a software that school districts can purchase to help track student progress and prepare students for postsecondary choices. It includes features to track student goals, course schedules, counselor meetings and graduation requirements. Students can also take quizzes to identify relevant careers and colleges, and see career and college statistics. Students can save colleges in which they are interested, and counselors or parents can $\log$ in and save colleges to a student's profile. In addition, Naviance can track the college application process, from requesting counselor recommendations and transcripts to submitting materials via an interface linked with the Common Application. Figure A. 1 shows an example of the dashboard monitoring these steps.

Naviance provides a similar support package to each district that purchases it, with some variation depending on the district's needs and plans. At a minimum, the package includes a tutorial of basic features, school counselor training, guidance to provide students, and a district
liaison. Counselors are encouraged to introduce and provide guidance on Naviance to students and parents in classes or after school sessions. There are also videos on how to use the platform.

One of the main and most novel features of Naviance is its scattergrams. Figure 1 shows an example. These are scatterplots for individual colleges which depict the standardized test scores and GPAs of previous applicants from a student's high school, as well as the admissions decision each applicant received. Lines on the scattergrams indicate the average GPA and SAT (or ACT) scores for all previously accepted students from the user's high school. I refer to these as the "typical acceptee" lines. These lines vary across high schools and over time, since they are updated every time a new cohort's admissions data are added to Naviance.

Students can easily see how they compare to prior applicants and these lines because Naviance displays a red circle on the scattergram marking the current user's scores. Naviance also contains a page summarizing the colleges a student has saved and how the student compares to the typical acceptee at each saved college (Figure A.2). The typical acceptee's scores are green if the current user's score is above the typical acceptee's and red if it is below. The typical acceptee lines are averages, not minimums, so roughly half of the students below them were accepted to the college. This framing, however, may make admissions seem unlikely for students just below the typical acceptee. Some media attention suggest that students may treat the lines as minimums more than averages and become discouraged (Drezner, 2017; Shellenbarger, 2017; Gelger, 2018).

Students can only see a scattergram if the high school has data on at least five applicants to that college in prior cohorts. Some high schools further restrict this to ten prior applicants. During the time studied, school administrators could select a minimum of five or ten in Naviance's settings. This means that students only see admissions data for colleges that were somewhat popular at their high school in the past. This may not be the optimal set of college information to provide students because it could perpetuate suboptimal college choices. It is, however, a simple way to identify colleges that may be a good fit, in terms of location or culture, for students in a school.

The data that students see are noisy indicators of their probability of admission. Many scattergrams only have a few datapoints and the typical acceptee lines may only be based on a couple of admitted students. Many schools and counselors, however, see value in the high school specific
nature of the data. Some believe that college admissions consider where a student went to high school and apply different admissions criteria to students from different high schools. ${ }_{-3}$ This may be because course rigor varies across high schools or because schools use different GPA scales or grading criteria. The scattergrams offer a way for students to compare themselves to students who faced a similar academic environment. Furthermore, students may care more about the experiences of their peers, who are likely to be similar to them, than a national sample of students.

Over time, additional student data are loaded into Naviance which leads to changes in the scattergrams available and the typical acceptee lines. Schools can select how many prior cohorts' data are used to populate the scattergrams. If schools do not limit the cohorts available, the number of available scattergrams will continue to grow and the typical acceptee lines may become more stable and accurate. Student responses to the availability of scattergrams and typical acceptee lines will, however, impact what becomes visible to future cohorts ${ }^{[\mid}$

### 2.2 Setting and Data

I study the impact of Naviance in a medium-sized school district in a Mid-Atlantic state for students who graduated high school between 2014 and 2017. The timeline of the treatment, data available, and major steps in the college application process are in Figure 2. The district contains 10-15 high schools and approximately 4,000 high school graduates each year. My main sample consists of nearly 8,000 students who graduated a district high school in 2015 or 2016 and for whom I have essential data ${ }^{5}$ Descriptive statistics are in Tables 1 and A.1. The district is ethnically diverse, with $8 \%$ of students in my sample identifying as Hispanic, 20\% Black, 17\% Asian, and 49\% white. $21 \%$ of the students received free or reduced-price lunch (FRPL) while in the district.

The district provided data on student demographics, coursework and grades, as well as test scores. I use racial groups and indicators of free and reduced-price lunch receipt as proxies for

[^3]disadvantage since I do not have information on many other factors (e.g. first-generation status) which contribute to student disadvantage and college choice (Easton, Johnson \& Sartain, 2017; NCES, 1998; Roderick et al, 2009). These data are linked to National Student Clearinghouse data on postsecondary enrollment and degree completion for students who graduated high school by 2016. The district started collecting college application and admissions data in 2014. Application data are based on requests in Naviance to send student transcripts to colleges. Since most colleges require an official high school transcript, this should capture nearly everywhere students apply.

Admissions decisions are self-reported in a graduating student survey to which approximately $90 \%$ of students respond. Any inaccuracies in the self-reported admissions data will appear in the scattergrams. There is likely some under-reporting of acceptances, which will bias the acceptance criteria shown to students. The direction of this bias depends on which students under-report admissions, and this is difficult to identify ${ }^{6}$ While missing admissions data may bias the accuracy of the admissions information students see, it will not bias the estimates of the treatment I study.

The district enters the application and admissions data into Naviance at the end of each school year, along with data on test scores and GPAs, to populate the scattergrams. I use the application data uploaded to Naviance to reconstruct the scattergrams and identify the typical acceptee profile for each college, high school, and year combination. I also use these data to determine when each college-high school combination would have met the minimums of five and ten prior applicants. I cannot determine which high schools used which minimum applicant cutoff, but it appears that some schools use each one. Figure A.3. shows discontinuities at both thresholds.

The district purchased Naviance in 2014. At this point, there were no application data to upload, so high school students could access all features of Naviance except for the scattergrams. In the summer of 2014, application, admissions, and achievement data were uploaded to Naviance. Then, all high schoolers could see scattergrams based on students who graduated from their school in 2014. I focus on the college choices of the 2015 and 2016 graduating cohorts. These students were starting 11th and 12th grade when scattergrams first became visible. During the

[^4]2015 school year, the 11th graders were getting ready to take the SAT and may have used the scattergram data to determine the SAT scores for which they should aim. The 12th graders were choosing where to apply to college and may have used the scattergrams to help with these choices. The 12th graders submitted applications by the winter of 2015, and received their admissions decisions by April 2015. In April and May of 2015, these students chose where to attend among the colleges to which they had been accepted, and most of them enrolled in college a few months later.

In June 2015, data on the class of 2015 were uploaded to Naviance and the scattergrams were updated to reflect the experiences of the 2014 and 2015 cohorts. This made new scattergrams available, since more colleges met the minimum data requirements, and existing scattergrams received new data points, which shifted the typical acceptee lines. Thus, the rising 12th graders, who would graduate in 2016, could see these updated scattergrams during the summer and fall when they were choosing where to apply and submitting their applications.

Login records are available for the class of 2017. They indicate the number of times each student's account was used to log onto Naviance in each grade during high school. 7 I cannot tell which scattergrams a student views, but students appear to use Naviance a lot. Usage was most frequent in 12th grade; the average student logged onto Naviance 23 times in 12th grade year and 43 times over the course of high school $]^{8}$ Figure A. 4 shows that usage rates are highest for white and Asian students and those who never received free or reduced-price lunch.

Counselors were responsible for implementing Naviance. They received introductory materials and training from Naviance, similar to what other districts receive. The district counseling office also provided guidance to schools' counseling departments about when and how often to $\log$ into the platform with students. Counselors set up information sessions for parents and students, and logged on with students during school. They also provided specific suggestions about how to use the platform. In general, counselors had autonomy over the advice they provided ${ }^{9}$

The school district is high performing compared to other districts regionally and nationally. The average student in my sample applied to five colleges and was accepted to about half of them.

[^5]$93 \%$ of the district's high school students graduate and $84 \%$ of students in my sample attended college in the fall following graduation, compared to national rates of $83 \%$ and $66 \%$, respectively (NCES, 2015). Additionally, $71 \%$ of students in my sample who attended college started at a fouryear college, compared to $64 \%$ nationally. This is consistent with the school district's low poverty rates. Despite high college enrollment rates, $27 \%$ of students who enroll in college attend a safety college, so there is room to improve the quality of colleges that students attend.

Given these outcomes and demographics, students in my sample probably have more information about college than the average student. This means there may be less room to influence college enrollment, but potentially more room to influence their application portfolios. Students and parents in this district may be more eager to consume information about college admissions or more inclined to apply to the highly selective colleges at which admissions information may be most relevant. For these reasons, it is unclear if my results will understate or overstate the average impact of admissions information on the college choices of U.S. high school students.

### 2.3 Changes Over Time

Students in this district first gained access to Naviance's scattergrams in summer 2015. In 2015, the scattergrams were for a roughly even mix of private, out-of-state public and in-state public colleges. In 2016, several private colleges and some out-of-state public colleges received scattergrams, shifting the mix to nearly $50 \%$ private and only $18 \%$ in-state public colleges. In both years, approximately $70 \%$ of the scattergrams were for highly selective colleges. The average student in my sample could view 47 scattergrams. I cannot tell which scattergrams a student actually viewed. Students may be guided to particular scattergrams by counselors and parents, or by quizzes in Naviance which suggest colleges based on a student's entered preferences.

Table 1 compares application and attendance patterns in the years that students could access the scattergrams (2015 and 2016) to those in the year before scattergrams were available (2014). There is a small shift in student characteristics over time but there is no change in the fraction of students attending four-year colleges $\sqrt{10}$ In addition, there is no significant difference in the

[^6]number of colleges to which students apply; however, students are significantly more likely to be accepted at the colleges to which they apply in the years they can see scattergrams than in 2014.

This is consistent with students using the admissions information to choose colleges where they are more likely to be admitted. Students also apply to fewer reach colleges in the first year with scattergrams and they shift applications to colleges at which they are further above the average admitted student (in the district) than in the previous year (Figure A.5). In addition, Panel (C) of Table 1 indicates that students are 2 percentage points more likely to attend a safety college in the first year with scattergrams than in the previous year. These are colleges where students are likely to be admitted, but also where their achievement level exceeds the majority of other students. This may explain why college persistence rates are slightly lower in 2015 than 2014.

These patterns suggest that students may become intimidated by admissions information and reduce applications (and attendance) at colleges where they perceive their admissions probability to be low. The changes are consistent with students using Naviance to identify colleges at which they are likely to be accepted. This is good for admissions outcomes, but may deter students from attending the most selective college they are qualified to attend. This could prevent them from realizing the benefits associated with more selective colleges, including a higher graduation probability and higher earnings (Chetty et al., 2017; Dillon \& Smith, 2018; Goodman \& Cohodes, 2014). In the following sections, I examine the causal mechanisms driving these patterns by showing how access to scattergrams and their admissibility signals impact college choices.

## 3 Access to Admissions Information

First, I examine how gaining access to a college's admissions information influences where students apply to and attend college. Access to a college's scattergram may act as a nudge towards that college, perhaps because it increases awareness of the college or because it makes colleges with information seem like less risky choices than other colleges. The scattergrams also contain information about a college's popularity among students' peers. Students may update applications based on this, especially if they take popularity as a signal that the college is a good fit.
over this time. The lack of such a decrease could be due to the scattergrams increasing enrollment for this population.

### 3.1 Empirical Approach

Admissions data are shown on scattergrams for colleges with at least five or ten prior applicants from a high school. Each high school determines if five or ten is the appropriate minimum. I estimate the causal impact of access to a scattergram using a regression discontinuity design around these minimums. I compare application and attendance rates for colleges with just fewer than five or ten prior applicants to those which just met the criteria. I do not know which high schools use which threshold, so I stack my data and simultaneously estimate the discontinuities at both thresholds. I calculate a college's distance (in applications) from each cutoff and include an observation for each student, college, and threshold combination. The true impact of gaining access to a scattergram is twice my estimate because only one threshold is relevant to each scattergram 11

The discontinuities at both thresholds can be seen in Figure A.3, and the stacked version is in Figure 3. These figures show that application probabilities are linearly increasing in the number of applications a college previously received, with clear discontinuities at the visibility thresholds. This motivates the following local linear specification to estimate the impact of scattergram visibility on the probability that a student applies to or attends a college.

$$
\begin{equation*}
Y_{i, k}=\alpha_{0}+\alpha_{1} \text { Visible }_{j, k, t}+\alpha_{2} \text { Apps }_{j, k, t}+\alpha_{3} \text { Visible } \times \text { Apps }_{j, k, t}+\psi_{i}+\phi_{k, t}+\epsilon_{i, k, t} \tag{1}
\end{equation*}
$$

Here, $i$ indicates the individual, $j$ the high school, $k$ the college, and $t$ the year. $A p p s_{j, k, t}$ represents college $k$ 's distance, in applications (received from high school $j$ between 2014 and year $t-1)$, from the relevant application threshold. Visible $_{j, k, t}$ is a dummy variable indicating whether the number of applications exceeds the threshold. The interaction term Visible $\times A p p s_{j, k, t}$ enables the slope of the regression lines to vary above and below the threshold. $Y_{i k}$ is an indicator for whether student $i$ applied to or attended college $k$. Observations are student-college-threshold combinations. I cluster standard errors at the student level and include fixed effects for each college by year and student. For each high school, I define the set of potential scattergrams, $K_{j}$,

[^7]as the colleges which received at least one application between 2014 and 2016 from high school $j$. This set varies across high schools, but is constant within a high school over time.

In some cases I estimate equation 1 separately by student distances from the average scores. I calculate the distance of students' 11th grade GPAs and maximum SATs from the typical acceptee for each college in $K$. For scattergrams below the visibility threshold, I impute what students would have seen. I define near the typical acceptee as within . 5 GPA points and 150 SAT points. This definition matches the optimal bandwidth used in section 4 and it balances tradeoffs between sample size and the concentration of the visibility effects among students closest to the averages.

I focus on colleges within four applications of the visibility threshold ${ }^{12}$ This is the maximum feasible bandwidth that is the same for both thresholds, and on each side, without including colleges with no prior applications.${ }^{13}$ Variation in the number of prior applications comes from the popularity of a college and years over which application data were collected. Application data are based on transcript requests and they cannot easily be manipulated ${ }^{14}$ Any differences in the colleges on either side of the threshold should also be captured by the college by year fixed effects. I can employ these fixed effects because colleges have to cross the thresholds for each high school.

The colleges near the thresholds of five and ten prior applicants are not the most popular ones in this district. In terms of where students apply, in-state public colleges are under-represented and private colleges are over-represented. The regression discontinuity approach only enables me to estimate a local average treatment effect for colleges near the thresholds. I can, however, use the quasi-random variation in a colllege's visibility across high schools and over time to examine how scattergram visibility impacts applications at the full set of colleges. For this, I use a specification which includes student fixed effects $\left(\psi_{i}\right)$ and college by year fixed effects $\left(\phi_{k, t}\right)$.

$$
\begin{equation*}
Y_{i, k}=\beta_{0}+\gamma_{1} \text { Visible }_{j, k, t}+\psi_{i}+\phi_{k, t}+\epsilon_{i, k, t} \tag{2}
\end{equation*}
$$

$\gamma_{1}$ indicates the average impact of scattergram visibility (for all colleges with scattergrams in this

[^8]district) on applications or attendance ( $Y$ ). Visible $_{j, k, t}$ is an indicator for whether college $k$ 's scattergram is visible in high school $j$ in year $t$. Standard errors are clustered by student.

### 3.2 Results

Students are significantly more likely to apply to colleges with visible admissions information than colleges which just miss the visibility cutoffs. Panel (A) of Figure 3 shows a discontinuity in application probabilities at the point where a college crosses a visibility threshold. The $x$-axis shows how far a college is (in terms of applications) from the visibility threshold and the y-axis shows the fraction of students who apply to the colleges which are $x$ distance from a threshold. Table 2 reports that application rates jump by .27 percentage points, from 1.37 percentage points to 1.64 percentage points, when a college crosses a visibility threshold ${ }^{15}$ Thus, the presence of admissions data increases the probability of applying to a college by at least $20 \%$. The true effect is twice the point estimate ( .54 pp ) because scattergram visibility only changes at half the thresholds I use.$^{16}$ Table A. 3 shows that the main results are robust to several alternate specifications ${ }^{17}$

The dashed lines in Figure 3 compare the discontinuities for students who are near and far from the typical acceptee lines. They show that the discontinuity in application rates is much larger for students near the lines than those who are far from them. Table 2 column 6 reports that, among students near the typical acceptee's SAT and GPA, scattergram visibility increases application probabilities by .56 percentage points. The visibility effect increases as student scores become more similar to the typical acceptee's (Table 2 and Figure A.6) ${ }^{18}$ Thus, information seems to have the largest impact on the application choices of the students for whom it is most relevant.

Table 3 shows that, among students who are near the typical acceptee, gaining access to a scat-

[^9]tergram has the largest impacts on students who received free or reduced-price lunch (FRPL) and Black or Hispanic students. Scattergram visibility increases applications by $40 \%$ ( 1.2 pp ) among students who received FRPL and $36 \%$ (1.2pp) for Black and Hispanic students. These students are the most likely to lack information about college (Hoxby \& Avery, 2013) ${ }^{19}$

Scattergram visibility also has larger impacts for in-state public colleges, increasing application rates by $62 \%(1 \mathrm{pp})$. Students may view scattergrams for in-state public colleges more than other colleges, because they are nearby and inexpensive, or because they are more likely to have heard about these colleges. Thus, large effects at these colleges could be due to students viewing their information at higher rates, or because it is easier to influence applications at colleges which are inexpensive and nearby. The district is located in a state with many small in-state public colleges, so students may have been unaware of these options before they saw scattergrams.

The application effects translate into effects on attendance for some subgroups. The dashed lines in Panel (B) of Figure 3 show a .1 percentage point discontinuity, in attendance rates, for students near the average admit. There does not appear to be a discontinuity for students who are far from the lines or the pooled sample. Table 4 shows that once I add college by year (and student) fixed effects, this drops to an insignificant .01 percentage points. This is may be from limited power; the college fixed effects absorb a lot of the variation in outcomes ${ }^{20}$ I may also find weaker effects for attendance than applications because students have to be admitted to a college before they can attend it, and students can apply to many colleges but they can only attend one.

Table 4 indicates that visibility has a significant impact on attendance rates for Black and Hispanic students, as well as at in-state public colleges. Students are .28 percentage points (or 127\%) more likely to attend an in-state public college if its scattergram is visible. Black and Hispanic students who are similar to the typical acceptee are .47 percentage points ( $196 \%$ ) more likely to attend a college if they can see its scattergram. There is also a marginally significant attendance effect for students receiving free or reduced-price lunch who are near the lines. These are the same students whose application choices are most influenced by access to the admissions data. ${ }^{21}$

[^10]Dividing the attendance estimates by the application estimates indicates that $22 \%$ of Black and Hispanic students induced to apply to a college by a scattergram go on to attend that college. This is $38 \%$ for students near the typical acceptee lines, probably because they are more likely to be admitted to the college (and not many more selective colleges) than students far from the lines. In addition, $29 \%$ of students induced to apply to an in-state public college by a scattergram attend it.

The previous results are local average treatment effects for colleges near the visibility thresholds. Table 5 shows that, for the full set of colleges, scattergram visibility increases applications by .9 percentage points. This is more than three times the effect for colleges near the visibility thresholds. For students near the typical acceptee lines, visibility increases applications by 1 percentage point (approximately double the LATE). I also detect significant effects on attendance for the full set of scattergrams (Table A.6). These estimates indicate that admissions information has large effects on where students apply and attend, with larger impacts for the more popular colleges.

Finally, student responses to scattergrams vary based on the counselor to which the student is assigned $\left[{ }^{22}\right.$ This suggests there may be variation across counselors in the guidance they provide around how to use Naviance and college options. Students may also find scattergrams more beneficial if their counselor provides little support in the college choice process.

## 4 Role of Admissibility Signals

Next, I examine how students use the admissibility signals in Naviance to choose where to apply to college. On average, students can see 47 scattergrams. This is a lot of information to sort through and students are far from the typical acceptee's scores on many scattergrams. To better understand how students sort through the scattergrams and use admissions information, I study student reactions to the two clear signals the scattergrams provide about admissions probabilities.

Scattergrams show students (1) how similar their GPAs and SATs are to previous admits, and (2) whether their scores are above or below average. The first signal tells students something about their admissions probability, and whether they are qualified for a more selective college. The

[^11]second signal has little bearing on a student's admission probability, conditional on being near the line, because students just above and below a noisy average should have similar admissions rates. Students may, however, use the lines as heuristics or reference points because of their saliency and the complex nature of college choices. I find evidence consistent with this hypothesis and with students updating their application portfolios to increase their perceived admissions probabilities.

### 4.1 Empirical Approach

Students can easily see how they compare to the typical acceptee because Naviance marks the user's position on a scattergram with a red circle, and the college dashboard color codes whether a user's scores is above average (Figure A.2). For each college, the typical acceptee lines vary across the high schools and years the scattergram is available ${ }^{23}$ This generates quasi-random variation in a student's distance from the perceived admissions criteria. I use this variation to identify the causal effect of one's perceived admissions probability on the decision to apply to a college.

Naviance users can choose which types of GPAs and test scores populate the scattergrams. For simplicity, I focus on one orientation of the scattergram. I report results for the weighted GPA and SAT M+V+W (2400) averages because they are more informative than the unweighted GPAs and SAT M+V (1600) ${ }^{24}$ There is more variation in the scores on the larger scales, the weighted GPA includes information about the rigor of students' courses, and the 2400 SAT score includes writing scores. Results for the unweighted GPAs and 1600 scale SAT scores are similar.

First, I examine whether students just above the typical acceptee lines have different responses to the availability of admissions information than those just below them. I focus on students within . 1 GPA points or 50 SAT points of the typical acceptee, so that the students are all similar. Within these bandwidths, I estimate $\alpha_{1}$ in equation 1 separately for students above and below the lines. I do this separately for the SAT and GPA lines (and find no evidence of a joint effect).

Second, I estimate the impact of students' perceived admissions probabilities, as captured by their distances from the average admit, on applications and attendance. I use the quasi-random variation in the average admit's scores across schools and years to identify the causal effects of the

[^12]perceived admissions criteria. Finally, I look at all available scattergrams and estimate the effect of being just below the average GPA or SAT (relative to just above it) using a regression discontinuity.

I estimate the impact of the average scores, and one's distance from them, using the specification in equation 3. This specification includes college by year and high school fixed effects ( $\delta_{t k}$ and $\psi_{s}$ ), as well as controls for student demographics (Demographics ${ }_{i}$ ) and academic achievement ( AcadAchieve $_{i}$ ). I allow for application probabilities to change discontinuously when a student moves below the typical acceptee's score to account for the potential effect of this signal on student outcomes. This amounts to a regression discontinuity design around a typical acceptee's score, where the coefficient $\beta_{1}$ indicates the extent to which being below the score has a causal impact on students' applications. ${ }^{25} \beta_{2}$ indicates how the probability of applying to a college changes as a student's GPA or SAT moves further above the typical acceptee's, and $\beta_{3}$ indicates how this probability changes as a student's score moves further below the typical acceptee's.

$$
\begin{gather*}
Y_{i k}=\beta_{0}+\beta_{1} \text { Below }_{i k}+\beta_{2} \text { ScoreDist }_{i k} * \text { Above }_{i k}+\beta_{3} \text { ScoreDist }_{i k} * \text { Below }_{i k}  \tag{3}\\
+\beta_{4} \text { Demographics }_{i}+\beta_{5} \text { AcadAchieve }_{i}+\delta_{t k}+\psi_{s}+\epsilon_{i, k}
\end{gather*}
$$

Observations are student-scattergram combinations, where $k$ indicates the college associated with the scattergram and $i$ the individual. $B e l o w_{i, k}$ is an indicator for whether the student is below the typical acceptee's score for college $k$ and $A b o v e ~_{i, k}$ is an indicator for being above it. $S_{\text {core Dist }}^{i, k}$ represents the distance of student $i$ 's GPA or SAT from the typical acceptee for college $k . Y_{i, k}$ is an indicator for whether student $i$ applies to or attends college $k$. Standard errors are clustered by student. I separately estimate the impact of the GPA and SAT lines because student responses are driven by the GPA line. Table A. 7 describes the results when I jointly estimate the impacts of these lines (following Papay, Murnane \& Willet (2015) and Robins \& Reardon (2012)).

I focus on colleges which received at least ten applications in prior years since their scattergram will appear regardless of the minimum rule the high school is using ${ }^{26}$ The optimal bandwidths are .5 GPA points and 150 SAT points, which are consistent with the definition of near described

[^13]in the previous section (Calonico, Cattaneo, \& Titiunik, 2014). Columns (6) and (7) in TableA. 1 describe the observations that fall in these bandwidths. The average student is within the GPA bandwidth for 18 scattergrams and the SAT bandwidth for 11 scattergrams. ${ }^{27}$

### 4.2 Results

Section 3 shows that access to admissions information has the largest effect on students whose scores are most similar to the average admit. This effect is driven by both the GPA and SAT lines (Figure4). Students within . 1 GPA points or 50 SAT points of the typical acceptee lines are more likely to increase applications due to scattergram visibility than students who are not. In addition, students whose GPAs are just above the average admit's increase applications more in response to visibility than students who are just below it (Table A.5). This suggests that students are most likely to respond to information when it signals something positive about their admissibility, and students may use the average scores as heuristics to help them determine where to apply.

The darker lines in Panel (A) of Figure 5 show that students are most likely to apply to colleges at which their GPA matches or slightly exceeds the average GPA of previous admits. Application probabilities decrease with a student's distance from the GPA line. Students may reduce applications as they move further below the average because their perceived admissions probability declines. Students moving further above the average GPA may decrease applications because the information signals that they can gain admission to more selective colleges.

Panel (A) of Figure5also shows a significant gap in application rates at the point where a student's GPA crosses above the average GPA. This is consistent with students interpreting the line, or GPA color-coding, as signals about their admissibility. They may also use these as heuristics to help them determine where to apply. The gray lines in Figure 5 are based on students who graduated in 2014 and could not see any scattergrams. Comparing the darker and lighter lines, it appears that the GPA line reduces aspirations for students just below it rather than increasing them for students above the line. This motivates the focus on the negative effect of being below the line ${ }^{28}$

[^14]Row (1) of Table 6 shows that students just below the typical acceptee's GPA are 1.1 percentage points (8\%) less likely to apply to the college than students just above it. Rows (2) and (3) indicate that moving .1 GPA point away from the average GPA decreases application rates by about one percentage point. Panel (B) of Figure 5 shows a similar pattern for SAT scores, but there is no discontinuity at the average SAT line ${ }^{29}$ This may be because there are many sources of information about SAT admissions, including within Naviance. If students find information inconsistent with what they see on scattergrams they may not place much weight on Naviance's SAT signals.

Figure 6 shows that admissibility signals are most important for application decisions at highly selective colleges. Table 6 reports that students just below the average GPA for a highly selective college are 1.9 percentage points ( $15 \%$ ) less likely to apply than students just above it. There is no discontinuity for less selective colleges. Admissibility signals may be most relevant to highly selective college decisions because admissions probabilities are much lower at these colleges, or because students in this district have access to more scattergrams for highly selective colleges than less selective ones ${ }^{30}$ If students only see a few less selective schools, the decision of which to apply to may be relatively simple. In contrast, choosing among 15-20 highly selective colleges may be a daunting task, leading students to rely on heuristics to narrow their choice set.

This is consistent with the larger impacts I find for students who could see more scattergrams ${ }^{31}$ The admissibility signals in Naviance also have the largest effects on students who logged onto Naviance the most (Table A.10). White and Asian students (as well as non-FRPL) students were the most likely to be frequent Naviance users, so it is unclear if these large effects are driven by looking at more scattergrams (more often) or other characteristics of these students.

[^15]Overall, these estimates indicate that application choices are sensitive to what the typical acceptee profiles signal about a student's probability of admission. Application and attendance choices respond to the probability of admission conveyed in the student's distance to the lines and in some cases whether they are above or below the line ${ }^{32}$ Student responses to the lines also vary based on their assigned counselor (Figure A.7). Some counselors appear to mitigate the responses to the line, while others exacerbate them. This indicates potential for school personnel to help students synthesize admissions information and craft an application portfolio.

## 5 Cumulative Effects of Admissions Information

So far, I have shown how information or admissibility signals for a particular college influences applications and enrollment at that college. Now, I show how the full set of available information and signals influences application portfolios, college attendance, and college selectivity. In my sample, the average student could access 47 scattergrams and was near the typical acceptee for 21. I define the scattergrams for which students are near the average admit as the relevant ones, since these influence applications the most. Then, I explore how this set of information influences college choices, which is useful for understanding the cumulative effects of Naviance.

### 5.1 Empirical Approach

For each student, I calculate the number of relevant scattergrams she could access, the number that were reach, match, and safety colleges, and how many were in-state public colleges. Relevant scattergrams are defined as those where the student's SAT and GPA are within 150 and .5 points, respectively, of the average admit. This is consistent with the definition of near from section 3 . Reach colleges are defined as those where the student's maximum SAT score is below the 25th percentile of accepted students' SATs, and safety colleges are those where her SAT score is above

[^16]the 75th percentile. Match colleges are those where her SAT is in the inter-quartile range ${ }^{33}$
To estimate the cumulative effects, I use within school variation in how many relevant reach, match, or safety college scattergrams a student could view based on the colleges meeting the visibility thresholds and the average scores. There are two sources of identifying variation within a high school. First, two students with identical scores in different cohorts will see different sets of scattergrams and different average scores on the scattergrams available in both years. Second, classmates will see the same set of scattergrams, but the set of relevant and reach, match, or safety ones will vary according to the student's SAT and GPA. Most of my identifying variation comes from variation over time in what similar students see because I control for academic achievement.

I use this variation to measure how the set of scattergrams influences where students apply and attend. I regress $Y_{i}$, a characteristic of a student's application portfolio or college attended, on a characteristic of the visible scattergrams, $S G s_{i}$. Scattergram characteristics, $S G s_{i}$, include the number available, the number of reach, match, or safety scattergrams, and the number for in-state public colleges. I flexibly control for academic achievement, demographics, school fixed effects, and year fixed effects. $\Gamma_{1}$ indicates how gaining access to an additional relevant scattergram of type $S G s_{i}$ (such as a match college) impacts outcome $Y_{i}$, such as attendance at a match college.

$$
\begin{equation*}
Y_{i}=\Gamma_{0}+\Gamma_{1} \text { SGs }_{i}+\Gamma_{2} \text { Demographics }_{i}+\Gamma_{3} \text { AcadAchieve }_{i}+\delta_{t}+\psi_{j}+\epsilon_{i} \tag{4}
\end{equation*}
$$

### 5.2 Results

Students' application portfolios reflect the set of colleges with visible and relevant scattergrams. Table 8 indicates that the extent to which students apply to and attend reach, match, or safety colleges is related to the number of relevant scattergrams they see for each of these types of colleges. For example, students who could see more relevant scattergrams for reach colleges were more likely to apply to and attend reach colleges. Low-income and minority students who

[^17]see more match scattergrams are also more likely to attend a match college and persist in college
The effects on persistence are small and noisy, but in directions consistent with prior research on college match (Dillon \& Smith, 2018; Cohodes \& Goodman, 2014). The coefficients tend to be positive for students nudged to attend match or reach schools and negative for those nudged towards safety schools. They are also positive and marginally significant for in-state public colleges, probably because seeing more of these scattergrams increases attendance at match colleges. The persistence estimates may be small due to limited power or the nature of the effects ${ }^{35}$

Among Black, Hispanic, and low-income students, every additional relevant scattergram they saw for an in-state public college increased their probability of attending a four-year college by 2.3 percentage points (Table A.11). This effect is driven by the many smaller and less-selective in-state public colleges near the district. Students may have been unaware of these options before Naviance, so that learning about nearby and inexpensive options, other than the local community college and state flagship, shifted attendance from the local community college to these schools ${ }^{36}$

The set of relevant scattergrams does not impact the number of applications or the probability of being accepted to a college. This is consistent with students applying to the same number of colleges in the years with and without scattergrams. Thus, scattergrams lead to substitutions in applications across colleges, not changes in the number of colleges to which students apply. Some of this substitution is driven by the switches among reach, match, and safety schools, as shown in Table 8. Students also shift applications from medium popular colleges, such as neighboring states' flagship universities, to less popular colleges in the first year with scattergrams ${ }^{37}$ This is consistent with scattergrams broadening the set of schools to which students apply.

The constant application rate also indicates that students who do not apply to a college because

[^18]they are just below the GPA line switch their application to another college. I find no evidence of students shifting applications to the college's closest competitor or a college of similar selectivity. Instead, students appear to shift applications to less selective colleges (Figure A.8). Figure7shows that students below the typical acceptee lines at highly selective colleges are less likely to attend an elite college than students above the lines. Students also substitute enrollment away from private colleges to in-state public colleges when below the GPA line at a private college.

Overall, these results indicate that the admissions information conveyed on the scattergrams is improving some students' college choices, but deterring others from applying to highly selective colleges and attending the most selective college for which they are qualified. The net effects of Naviance's scattergrams depend on the set of relevant scattergrams to which a student had access and the magnitude of the typical acceptee deterrence relative to the positive effects of access to a college's information. Among colleges near the visibility threshold, Figure 4 shows that the visibility effect is larger than the deterrant effect of the average GPA. It is unclear if this holds for more popular colleges or in districts with more available scattergrams.

## 6 Discussion and Conclusion

This paper shows that a technology, such as Naviance, is capable of providing personalized college admissions information to many students in a way that significantly alters college choices. Providing access to data on schoolmates' college admissions experiences increases applications to that college. Application effects are largest for students who are most likely to lack information about the college admissions process, and this translates into an effect on where they attend college. Providing low-income and minority students information about local and inexpensive options also increases their four-year college enrollment. Thus, this type of information and technology has the potential to help to close socioeconomic gaps in college enrollment and impact students' labor market outcomes (Zimmerman, 2014).

The overall effects of Naviance's admissions information varies across students and schools based on which colleges and admissions criteria are visible. Students increase applications most when the information conveys a positive signal about their admissibility and fit at the college.

Thus, application portfolios reflect the set of colleges with visible scattergrams and average admissions scores near the student's. Whether this is a good set of colleges to nudge students towards depends on the types of colleges to which their schoolmates previously applied and how accurately previous admits' scores reflect the true admissions criteria. Students in high schools with strong college-going cultures are more likely to be nudged to highly selective colleges while those in schools with suboptimal college choices among older cohorts will be nudged to repeat the suboptimal choices of their peers ${ }^{38}$ In the future, it may be valuable to more carefully curate the colleges for which students receive information. In cases where insufficient data on prior applicants from a high school exist to make a scattergram visible, districts could pool data across schools; this may also help to improve the accuracy of the admissions criteria that students see.

While the typical acceptee lines have some negative consequences, their capacity to make admissions information very salient may drive some of the positive information effects. On net, the positive effect of providing information has a larger impact on application and enrollment choices at a college than the negative effect of the GPA line $\sqrt{39}$ Future work could explore how to positively harness the power of salient information while minimizing suboptimal responses ${ }^{40}$

Counselors or Naviance staff could also do more to help students accurately interpret the scattergram data. Naviance usage, and the impacts of the admissions information, vary based on the counselor assigned to a student. In some cases, Naviance may be a substitute for the advice provided by counselors, while in other settings it may be a complement to the counselor's role, enabling them to more efficiently serve students.

Interesting avenues of future research would be to examine how features aside from the scattergrams impact college choices and how counselors' implementation influences its effectiveness. The impact of this technology may also change as more cohorts of data are added, making more scattergrams available and increasing the stability of the typical acceptee lines. In the three years I study, the impact of an individual scattergram's visibility shrinks as more scattergrams become

[^19]available (Table A.12); however, the importance of the lines grows as students have more scattergrams to sort through ${ }^{41}$ Furthermore, responses to the typical acceptee's GPA lead the average GPA line to increase over time, which can reduce the accuracy of the information students see ${ }^{42}$

Finally, my results may understate the true effect of this type of admissions information on the average student since I do not know which threshold applied at each high school. In addition, access to this type of information may have larger impacts in districts where fewer students attend college or where students have less information about college. Students in this school district have high college attendance rates compared to the national average. Given that over forty percent of U.S. high school students are using Naviance, and many of them are less advantaged than those in my sample, this technology has the potential to influence national trends in college choices.

More broadly, this paper shows that information can have large effects on where students apply to college and that a low-cost technology can effectively deliver personalized information. The framing and personalization of information in this context may explain why I find larger effects than some prior studies. This sort of technological personalization can also be more cost effective than personalized assistance and it can be implemented quickly at a large scale ${ }^{43}$ Students may pay attention to the information in Naviance because it is based on their schoolmates, and thus likely to be more relevant than general information. This is consistent with other work showing that students care about peer norms and college choices (Bursztyn \& Jensen, 2015; Radford, 2013). This paper, however, shows that nudging towards social norms may not be optimal if the norms are suboptimal. In addition, data framing may lead to adverse reaction, so designers of information interventions should carefully consider potential responses.

Finally, this paper indicates that information about admissibility is an important piece of the application choice problem. Students may, however, place too much weight on their admissibility. Given the high returns to many highly selective colleges, and the low cost of applying to them, it is probably not optimal for students to respond so strongly to admissions signals.

[^20]
## 7 References

Akerlof, George A., and Rachel E. Kranton. 2002. Identity and schooling: Some lessons for the economics of education. Journal of Economic Literature 40 (4): 1167-1201.

Avery, Christopher, and Thomas J. Kane. 2004. Student perceptions of college opportunities. The Boston COACH program. In College choices: The economics of where to go, when to go, and how to pay for it, pp. 355-394. University of Chicago Press.

Barr, Andrew, and Sarah Turner. 2018. A Letter and Encouragement: Does Information Increase Postsecondary Enrollment of UI Recipients?. American Economic Journal: Economic Policy 10 (3): 42-68.

Bergman, Peter, and Eric Chan. Forthcoming. Leveraging technology to engage parents at scale: Evidence from a randomized controlled trial. Journal of Human Resources.

Bettinger, Eric P., Bridget Terry Long, Philip Oreopoulos, and Lisa Sanbonmatsu. 2012. The role of application assistance and information in college decisions: Results from the H\&R Block FAFSA experiment. The Quarterly Journal of Economics 127, (3): 1205-1242.

Bond, Timothy N., George Bulman, Xiaoxiao Li, and Jonathan Smith. 2018. Updating human capital decisions: Evidence from SAT score shocks and college applications. Journal of Labor Economics 36 (3): 807-839.

Bursztyn, Leonardo, and Robert Jensen. 2015. How does peer pressure affect educational investments?. The Quarterly Journal of Economics 130, (3): 1329-1367.

Calonico, Sebastian, Matias D. Cattaneo, and Rocio Titiunik. 2014. Robust nonparametric confidence intervals for regressiondiscontinuity designs. Econometrica 82, (6): 2295-2326.

Carter, Susan Payne, Kyle Greenberg, and Michael S. Walker. 2017. The impact of computer usage on academic performance: Evidence from a randomized trial at the United States Military Academy. Economics of Education Review 56: 118-132.

Castleman, Benjamin L., and Lindsay C. Page. 2015. Summer nudging: Can personalized text messages and peer mentor outreach increase college going among low-income high school graduates?. Journal of Economic Behavior E Organization 115: 144-160.

Castleman, Benjamin L., and Lindsay C. Page. 2016. Freshman year financial aid nudges: An experiment to increase FAFSA renewal and college persistence. Journal of Human Resources 51, (2): 389-415.

Chade, Hector, Gregory Lewis, and Lones Smith. 2014. Student portfolios and the college admissions problem. Review of Economic Studies 81, (3): 971-1002.

Chetty, Raj, John N. Friedman, Emmanuel Saez, Nicholas Turner, and Danny Yagan. 2017. Mobility report cards: The role of colleges in intergenerational mobility. National Bureau of Economic Research Working paper no. w23618.

Clinedinst, Melissa, and Anna-Maria Koranteng. 2017. 2017 State of College Admission. National Association for College Admisssion Counseling. Retrieved from
https:/ /www.nacacnet.org/globalassets/documents/publications/research/soca17final.pdf
Cohodes, Sarah R., and Joshua S. Goodman. 2014. Merit aid, college quality, and college completion: Massachusetts' Adams scholarship as an in-kind subsidy. American Economic Journal: Applied Economics 6, (4) : 251-85.

Dettling, Lisa J., Sarena Goodman, and Jonathan Smith. 2018. Every little bit counts: The impact of highspeed internet on the transition to college. Review of Economics and Statistics 100, (2): 260-273.

Dillon, Eleanor Wiske, and Jeffrey A. Smith. 2018. The consequences of academic match between students and colleges. National Bureau of Economic Research Working paper no. w25069.

Drezner, D.W. 2017. Perspective: The extremely useful piece of software for high school students that I would like to kill with fire: Why Naviance is great and drives me crazy. The Washington Post. September 20. Retrieved from:
https://www.washingtonpost.com/news/posteverything/wp/2017/09/20/the-extremely-useful-piece-of-software-for-high-school-students-that-i-would-like
Easton, John Q., Esperanza Johnson, and Lauren Sartain. 2017. The predictive power of ninth-grade GPA. Chicago, IL: University of Chicago Consortium on School Research.

Escueta, Maya, Vincent Quan, Andre Joshua Nickow, and Philip Oreopoulos. 2017 Education technology: an evidence-based review. National Bureau of Economic Research Working paper no. w23744.

Fu, Chao. 2014. Equilibrium tuition, applications, admissions, and enrollment in the college market. Journal of Political Economy 122, (2): 225-281.

Gelger, Will. 2018. What are My Chances? High Schoolers, Scattergrams, and the College Admissions Process. Forbes. February 20. Retrieved from: https://www.forbes.com/sites/noodleeducation/2018/02/20/scattergrams-and-college-admissions/\#7decedde7af8

Goodman, Joshua, Oded Gurantz, and Jonathan Smith. Forthcoming. Take Two! SAT Retaking and College Enrollment Gaps. American Economic Journal: Economic Policy.

Goodman, Joshua, Michael Hurwitz, and Jonathan Smith. 2017. Access to 4-year public colleges and degree completion. Journal of Labor Economics 35, (3): 829-867.

Hastings, Justine, Christopher A. Neilson, and Seth D. Zimmerman. 2015. The effects of earnings disclosure on college enrollment decisions. National Bureau of Economic Research, Working paper no. w21300.

Hastings, Justine S., and Jeffrey M. Weinstein. 2008. Information, school choice, and academic achievement: Evidence from two experiments. The Quarterly Journal of Economics 123, (4): 1373-1414.

Hoxby, Caroline, and Christopher Avery. 2013. The missing one-offs: The hidden supply of high-achieving, low-income students. Brookings Papers on Economic Activity 2013, (1): 1-65.

Hoxby, Caroline M., and Sarah Turner. What high-achieving low-income students know about college. American Economic Review 105, no. 5 (2015): 514-17.

Hurwitz, Michael, and Jessica Howell. Estimating causal impacts of school counselors with regression discontinuity designs. Journal of Counseling $\mathcal{E}$ Development 92, no. 3 (2014): 316-327.

Hurwitz, Michael, and Jonathan Smith. 2018. Student responsiveness to earnings data in the College Scorecard. Economic Inquiry 56, (2): 1220-1243.

Kahneman, Daniel. 1992. Reference points, anchors, norms, and mixed feelings. Organizational behavior and human decision processes 51, (2): 296-312.

Kahneman, Daniel. 2003. Maps of bounded rationality: Psychology for behavioral economics. American Economic Review 93, (5): 1449-1475.

Kolesár, Michal, and Christoph Rothe. 2018. Inference in regression discontinuity designs with a discrete running variable. American Economic Review 108, (8): 2277-2304.

Lavecchia, Adam M., Heidi Liu, and Philip Oreopoulos. 2016. Behavioral economics of education: Progress and possibilities. In the Handbook of the Economics of Education, vol. 5, pp. 1-74. Elsevier.

Luca, Michael, and Jonathan Smith. 2013. Salience in quality disclosure: evidence from the US News college rankings. Journal of Economics $\mathcal{E}$ Management Strategy 22, (1): 58-77.

Mulhern, Christine. 2019. Beyond teachers: Estimating individual guidance counselors' effects on educational attainment. Working Paper.

National Center for Educational Statistics. 1998. First-generation students: Undergraduates whose parents never enrolled in postsecondary education. Washington, DC: U.S. Department of Education.

Pallais, Amanda. 2015. Small differences that matter: Mistakes in applying to college. Journal of Labor Economics, 33 (2): 493-520.

Papay, John P., Richard J. Murnane, and John B. Willett. 2014. High-school exit examinations and the schooling decisions of teenagers: Evidence from regression-discontinuity approaches. Journal of Research on Educational Effectiveness 7 (1): 1-27.

Radford, Alexandria Walton. 2013. Top student, top school?: How social class shapes where valedictorians go to college. University of Chicago Press.

Reardon, Sean F., and Joseph P. Robinson. 2012. Regression discontinuity designs with multiple ratingscore variables. Journal of Research on Educational Effectiveness 5, (1): 83-104.

Roderick, Melissa, Jenny Nagaoka, Vanessa Coca, and Eliza Moeller. From high school to the future: Potholes on the road to college. Research Report. Consortium on Chicago School Research. 1313 East 60th Street, Chicago, IL 60637, 2008.

Shellenbarger, Sue. 2017. College-search quandry? There's an app for that: Dozens of digital tools aim to help students find their dream school. Wall Street Journal. September 19. Retrieved from:
https://www.wsj.com/articles/college-search-quandary-theres-an-app-for-that-1505832484
Shulman, Robyn D. 2018. "EdTech investments rise To A historical \$9.5 Billion: What your startup needs to know." Forbes. January 26. Retrieved from: https://www.forbes.com/sites/robynshulman/2018/01/26/edtech-investments-rise-to-a-historical-9-5-billion-what-your-startup-needs-to-know

Zimmerman, Seth D. 2014. The returns to college admission for academically marginal students. Journal of Labor Economics 32, (4): 711-754

## 8 Tables and Figures

Figure 1: Example Scattergram


Note: Photo credit: Naviance LLC. This is a fictional example of a scattergram. The red circle represents the GPA and SAT score of the student currently viewing the scattergram. The blue lines represent the average GPA and SAT score for students from the same high school. Naviance updated the scattergram format in 2017, but this new version was not available to most students in the study sample while they were applying to college.

Figure 2: Timeline

|  | 2014: <br> Naviance purchased (no data for scattergrams) | 2015: <br> Scattergrams Available (based on 2014 data) | 2016: <br> Additional Scattergrams and Data Available | 2017: <br> Additional Scattergrams and Data Available | Data Available |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Class of } \\ 2014 \end{gathered}$ | Grade 12: <br> Applying to College | Entering College/ Labor Force |  |  |  |
| $\begin{gathered} \text { Class of } \\ 2015 \end{gathered}$ | Grade 11: <br> Taking SAT | Grade 12: <br> Applying to College | Entering College/ Labor Force |  | Applications <br> + NSC <br> Enrollment Records |
| $\begin{gathered} \text { Class of } \\ 2016 \end{gathered}$ | Grade 10 | Grade 11: <br> Taking SAT | Grade 12: <br> Applying to College | Entering College/ Labor Force |  |
| $\begin{gathered} \text { Class of } \\ 2017 \end{gathered}$ | Grade 9 | Grade 10 | Grade 11: <br> Taking SAT | Grade 12: <br> Applying to College | Applications <br> + Naviance <br> Login Records |

Figure 3: Impact of Scattergram Visibility on College Applications and Attendance
(A) Applications

(B) Attendance

-_ All Students ---- Near Lines ---- Far from Lines

Note: The figures above show how the probability of applying to (A) or attending (B) a college changes when a college crosses a scattergram visibility threshold, and how this varies based on the student's similarity to previously accepted students (as measured by proximity to the typical acceptee lines). A college's scattergram becomes visible to students after it receives five or ten applications from the student's high school. (I do not know which threshold each high school uses.) The X-axis shows how far a college was, in terms of applications, from each of these minimum applicant thresholds (in 2015 and 2016). Since I use both thresholds, college-high school combinations with 5 to 8 applications in the previous year are included twice in this graph for the same student. Observations are student-college-threshold combinations. The dots on the y-axis represents the fraction of students who applied to (or attended) a college with previous applications x distance from the threshold. The black solid lines are based on all students in the sample. The sizes of the black circles represent the number of observations associated with each bin on the x-axis. The dashed lines break this sample into students who are (or would have been) near and far from the typical acceptee lines. The dashed line is based on student-college combinations where students are within .5 GPA points and 150 SAT points of the typical acceptee lines, and the gray lines include the remaining student-college combinations. I computed hypothetical typical acceptee lines for colleges which did not meet the cutoff for a scattergram based on the prior applications, and used these to compute near and far for student-college combinations to the left of the RD threshold. Students to the left of the RD line would not have seen these lines. This is based on weighted 11th grade GPAs and SAT scores on the 2400 scale

Figure 4: Impact of Scattergram Visibility on Applications by Proximity to Typical Acceptee Lines


Note: The figures above show how the probability of a student applying to a college changes when a college crosses a scattergram visibility threshold, and how this varies based on the proximity of the student to the typical acceptee lines. Panel (A) is based on the weighted GPA lines and near is defined as within . 1 GPA points. Panel (B) is based on the SAT 2400 scale and near is defined as within 50 SAT points. I computed hypothetical typical acceptee lines for colleges which did not meet the cutoff for a scattergram based on the prior applications and used these to compute near, far, above and below, for student-college combinations to the left of the RD threshold. Students to the left of the RD threshold would not have seen these lines. Observations are student-college-threshold combinations. I used distances to both thresholds (five and ten) where relevant. The X-axis shows how far a college was, in terms of applications, from each of these minimum applicant thresholds (in 2015 and 2016). The dots on the $y$-axis represents the fraction of students who applied to a college with previous applications $x$ distance from the threshold. The pattern for students who are far from the lines and above them is very similar to that for students who are far from the lines and below them.

Figure 5: Application Probability by Distance from Typical Acceptee Lines


Note: The figures above show how application rates varied based on a student's position on a scattergram relative to the typical acceptee's GPA (A) and SAT (B). The darker lines are based on students from the years in which scattergrams were available (2015-2016) and the gray lines are based on students in 2014 who could not see any scattergrams. Panel (A) compares the fraction of students applying to a given college with the distance of their GPA from the average weighted GPA of previously admitted students at their high school. Weighted GPAs from 11th grade are used to determine the distance from the mean weighted GPA line depicted on the scattergram when the student is in 12th grade. Panel (B) compares the fraction of students applying with the distance of their SAT from the average SAT of admitted students at their high school. A student with the same SAT
 as the average admitted student will have a distance of zero. Students' maximum SAT scores on the 2400 scale are used to determine the distance from the mean SAT line on the
scattergram. Observations are student-college combinations, and the college in this pair must have received at least 10 applications from the student's high school in 2014 for the observation to be included in this graph. This is the set of scattergrams to which students in 2015 would have certainly had access. The 2014 (no scattergrams) lines are based on a student's distance from the average accepted student in 2014, however these students could not see the average. The peak, for these students, at 0 is partly mechanical because the averages are based on their own choices. For panel (A), the data are binned in intervals of 0.1 from the threshold at zero, and in panel (B) they are binned in 50 -point intervals. The y-axis represents the fraction of students in each bin who applied at the college. A bin includes multiple scattergrams and it may include the same students multiple times (but for different scattergrams). The fitted lines come from a local linear regression discontinuity model with a bandwidth of .5 GPA points or 150 SAT points.

Figure 6: Application Probability by Distance from Mean GPA Lines and College Type


Note: This figure compares the fraction of students who applied to a college with the distance of the student's weighted 11th grade GPA from the typical acceptee line she could see and the type of college. Observations are student-college combinations, and the college in this pair must have received at least ten previous applications from the student's high school to be included in this graph. The data are binned in intervals of 0.1 from the threshold at zero. The fitted lines come from a local linear regression discontinuity model with a bandwidth of 0.5 . Colleges are broken into highly selective and less selective categories based on Barron's selectivity ratings. The in-state public colleges are excluded from the selectivity groups so that each student-college combination appears at most once in this figure.

## Figure 7: Impact of Individual Scattergrams on Elite College Attendance



Note: The figure above plots the average impact of a college's typical acceptee GPA line on whether a student attends an elite college. Each dot represents the average impact of an individual college's line (across all the high schools). Elite colleges are the public and private colleges defined as "Elite" by Barron's Profiles of American Colleges. The x-axis represents the average location of the college's weighted GPA line, across all high schools in the district.

Table 1: Summary Statistics

|  | Sample <br> (1) | Year |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $2014$ <br> (2) | $\begin{gathered} 2015 \\ (3) \end{gathered}$ | $2016$ <br> (4) |
| (A) Demographics |  |  |  |  |
| White/Asian | 0.65 | 0.68 | 0.66* | 0.65** |
| Black/Hispanic | 0.28 | 0.26 | 0.27 | 0.29*** |
| Free/Reduced Lunch | 0.21 | 0.19 | 0.21** | 0.22** |
| (B) Academics |  |  |  |  |
| GPA (11th gr. weighted) | 3.41 | 3.41 | 3.42 | 3.40 |
| SAT(M+V+W) | 1689 | 1698 | 1695 | 1683 |
| Attend 4-yr Coll | 0.60 | 0.59 | 0.59 | 0.60 |
| Attend 2-yr Coll | 0.24 | 0.23 | 0.24 | 0.25 |
| Persist in Coll | 0.78 | 0.79 | 0.78 | . |
| (C) Applications |  |  |  |  |
| Number of Apps | 5.15 | 5.21 | 5.17 | 5.13 |
| Num Reach Apps | 1.53 | 1.59 | 1.48* | 1.59 |
| Num Match Apps | 2.31 | 2.40 | 2.34 | 2.29* |
| Num Safety Apps | 1.29 | 1.30 | 1.31 | 1.27 |
| Acceptances | 2.51 | 2.35 | $2.55 * * *$ | $2.47{ }^{* * *}$ |
| (D) Attendance |  |  |  |  |
| Reach | 0.19 | 0.18 | 0.18 | 0.19 |
| Match | 0.54 | 0.56 | 0.55 | 0.54 |
| Safety | 0.27 | 0.26 | 0.28* | 0.27 |
| (E) Scattergrams |  |  |  |  |
| Total | 47 | 0 | 33 | 62 |
| In GPA Bandwidth | 18 | 0 | 12 | 22 |
| In SAT Bandwidth | 11 | 0 | 8 | 14 |
| Relevant | 21 | 0 | 15 | 26 |
| N | 7,647 | 3,758 | 3,733 | 3,914 |

Note: Column 1 contains the full sample of students (who are in the 2015 and 2016 cohorts). They all appear in the scattergram introduction regressions. Column (2) contains all students who graduated from the district in 2014. These students could not see any scattergrams. Columns (3) and (4) contain students who graduated in 2015 and 2016, respectively. They could see the scattergrams and column (1) is a weighted average of these columns. The stars indicate the statistical significance from a t-test for a difference in means between students in 2014 and those in 2015 or 2016 , who could see scattergrams. ( ${ }^{*} \mathrm{p}<.10{ }^{* *} \mathrm{p}<.05$ ${ }^{* * *} \mathrm{p}<.01$ ). Free/reduced lunch is an indicator for students who ever received free or reduced-price lunch while enrolled in the district. Students who indicate two or more races are excluded from the race categories in Panel (A). GPA refers to 11th grade weighted GPA and SAT refers to the maximum SAT on the old 2400 scale. New SAT scores have been converted to the old 2400 scale. Scattergrams refers to the minimum number of scattergrams to which a student had access based on her graduation year and high school. It is the number of colleges with at least 10 prior applicants. If a college was using the minimum of five applicants, more scattergrams would have been visible. Attend 4-yr college is an indicator for whether the student attended a four-year college within six months of graduating high school. Attend 2-yr is similarly defined but for two-year colleges. Reach schools are colleges at which the student's maximum SAT score is below the 25th percentile of accepted students' SATs, as reported to IPEDS in 2015 by the college. Match schools are colleges at which the student's maximum SAT score is within the interquartile range of accepted students' SATs. Safety schools are colleges at which the student's maximum SAT score is above the 75 th percentile of accepted students' SATs.

Table 2: Impact of Scattergrams on Applications and Attendance by Proximity to Typical Acceptee

|  | All <br> (1) | Near GPA |  | Near SAT |  | Near Both . 5 \& 150 (6) | Near Neither (7) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} .5 \\ (2) \end{gathered}$ | $\begin{gathered} .1 \\ (3) \end{gathered}$ | $\begin{aligned} & 150 \\ & (4) \end{aligned}$ | $\begin{aligned} & 50 \\ & (5) \end{aligned}$ |  |  |
| (A) Applied |  |  |  |  |  |  |  |
| Visible | $\begin{gathered} 0.0027^{* * *} \\ (0.0004) \end{gathered}$ | $\begin{gathered} 0.0040^{* * *} \\ (0.0010) \end{gathered}$ | $\begin{aligned} & 0.0060^{* *} \\ & (0.0025) \end{aligned}$ | $\begin{gathered} 0.0038^{* * *} \\ (0.0013) \end{gathered}$ | $\begin{gathered} 0.0048^{* *} \\ (0.0023) \end{gathered}$ | $\begin{gathered} 0.0056^{* * *} \\ (0.0017) \end{gathered}$ | $\begin{gathered} 0.0024^{* * *} \\ (0.0004) \end{gathered}$ |
| CCM | 0.0137 | 0.0228 | 0.0268 | 0.0252 | 0.0267 | 0.0278 | 0.0083 |
| (B) Attended |  |  |  |  |  |  |  |
| Visible | $\begin{gathered} 0.0001 \\ (0.0001) \end{gathered}$ | $\begin{gathered} 0.0004 \\ (0.0003) \end{gathered}$ | $\begin{gathered} -0.0005 \\ (0.0007) \end{gathered}$ | $\begin{gathered} 0.0000 \\ (0.0004) \end{gathered}$ | $\begin{gathered} 0.0003 \\ (0.0007) \end{gathered}$ | $\begin{gathered} 0.0001 \\ (0.0005) \end{gathered}$ | $\begin{gathered} 0.0001 \\ (0.0001) \end{gathered}$ |
| CCM | 0.0011 | 0.0024 | 0.0031 | 0.0028 | 0.0030 | 0.0034 | 0.0004 |
| N | 2,565,375 | 666,731 | 132,319 | 432,073 | 153,384 | 272,995 | 1,739,515 |

Note: Heteroskedasticity robust standard errors clustered by student are in parentheses. ( ${ }^{*} \mathrm{p}<.10{ }^{* *} \mathrm{p}<.05{ }^{* * *} \mathrm{p}<.01$ ). All regressions include fixed effects for each student and college by year. Observations are all student-college-threshold combinations for which the college was within four applications of the threshold at five or ten and the college received at least one application from the student's high school between 2014 and 2016. Student-college combinations are included twice for colleges with five to eight prior applications since they fall in the bandwidth for both thresholds. GPAS are weighted and are are on a five point scale. The SAT scores are on the 2400 scale. CCM refers to the mean application or attendance probability predicted at a college at the threshold if its scattergram had not been made visible.

Table 3: Heterogeneity in Impacts of Scattergram Visibility

|  | All <br> (1) | Free/Reduced Lunch |  | White or Asian (4) | Black or <br> Hispanic (5) | In-St. Public Colleges <br> (6) | Other Colleges |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Never <br> (2) | Ever <br> (3) |  |  |  | High Sel. <br> (7) | Less Sel. <br> (8) |
| (A) All Students |  |  |  |  |  |  |  |  |
| Visible | $\begin{gathered} 0.0027^{* * *} \\ (0.0004) \end{gathered}$ | $\begin{gathered} 0.0026^{* * *} \\ (0.0005) \end{gathered}$ | $\begin{aligned} & 0.0016^{*} \\ & (0.0009) \end{aligned}$ | $\begin{gathered} 0.0025^{* * *} \\ (0.0005) \end{gathered}$ | $\begin{gathered} 0.0027^{* * *} \\ (0.0008) \end{gathered}$ | $\begin{gathered} 0.0098^{* * *} \\ (0.0030) \end{gathered}$ | $\begin{gathered} 0.0027^{* * *} \\ (0.0007) \end{gathered}$ | $\begin{gathered} 0.0021^{* * *} \\ (0.0006) \end{gathered}$ |
| CCM | 0.0137 | 0.0146 | 0.0121 | 0.0136 | 0.0144 | 0.0185 | 0.0159 | 0.0106 |
| N | 2,565,375 | 2,031,177 | 534,198 | 1,696,273 | 708,692 | 63,947 | 1,001,540 | 1,499,888 |
| (B) Near Lines |  |  |  |  |  |  |  |  |
| Visible | $\begin{gathered} 0.0056^{* * *} \\ (0.0017) \end{gathered}$ | $\begin{gathered} 0.0048^{* * *} \\ (0.0018) \end{gathered}$ | $\begin{aligned} & 0.0115^{*} * \\ & (0.0052) \end{aligned}$ | $\begin{aligned} & 0.0035^{*} \\ & (0.0019) \end{aligned}$ | $\begin{gathered} 0.0124^{* * *} \\ (0.0046) \end{gathered}$ | $\begin{gathered} -0.0085 \\ (0.0257) \end{gathered}$ | $\begin{aligned} & 0.0056^{*} \\ & (0.0029) \end{aligned}$ | $\begin{gathered} 0.0056^{* * *} \\ (0.0020) \end{gathered}$ |
| CCM | 0.0278 | 0.0279 | 0.0287 | 0.0270 | 0.0340 | 0.0782 | 0.0375 | 0.0178 |
| N | 272,995 | 242,939 | 29,994 | 210,107 | 46,767 | 2,803 | 105,607 | 162,455 |

Note: Heteroskedasticity robust standard errors clustered by student are in parentheses. $\left({ }^{*} \mathrm{p}<.10{ }^{* *} \mathrm{p}<.05{ }^{* * *} \mathrm{p}<.01\right)$. All regressions include fixed effects for each student and college by year. Observations are all student-college-threshold combinations for which the college was within four applications of the threshold at five or ten and the college received at least one application from the student's high school between 2014 and 2016. CCM refers to the mean application probability predicted at a college at the threshold if its scattergram had not been made visible. Near is defined as within . 5 GPA points or 150 SAT points. This is based on weighted GPA points and SAT points on the old 2400 scale. Column (2) is based on students who never received free or reduced-price lunch from the district and column (3) contains students who received it at least once. Students who indicate two or more races or report a race that is not white, Black, Asian, or Hispanic are excluded from columns (4) and (5). In-state public colleges are excluded from the highly and less selective college categories in columns (7) and (8). Selectivity ratings are based on Barron's 2009 selectivity index, and where missing, selectivity rankings from IPEDS in 2002.

Table 4: Impact of Scattergram Visibility on Attendance

|  | All <br> (1) | Free/Reduced Lunch |  | White or <br> Asian <br> (4) | Black or <br> Hispanic (5) | In-St. Public Colleges <br> (6) | Other Colleges |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Never <br> (2) | Ever <br> (3) |  |  |  | High Sel. <br> (7) | Less Sel. <br> (8) |
| (A) All Students |  |  |  |  |  |  |  |  |
| Visible | $\begin{gathered} 0.0001 \\ (0.0001) \end{gathered}$ | $\begin{gathered} 0.0001 \\ (0.0001) \end{gathered}$ | $\begin{gathered} 0.0003 \\ (0.0002) \end{gathered}$ | $\begin{gathered} -0.0001 \\ (0.0002) \end{gathered}$ | $\begin{aligned} & 0.0006^{* *} \\ & (0.0002) \end{aligned}$ | $\begin{aligned} & 0.0028^{* *} \\ & (0.0014) \end{aligned}$ | $\begin{gathered} 0.0001 \\ (0.0002) \end{gathered}$ | $\begin{gathered} 0.0002 \\ (0.0002) \end{gathered}$ |
| CCM | 0.0011 | 0.0013 | 0.0008 | 0.0012 | 0.0011 | 0.0022 | 0.0009 | 0.0013 |
| N | 2,565,375 | 2,031,177 | 534,198 | 1,696,273 | 708,692 | 63,947 | 1,001,540 | 1,499,888 |
| (B) Near Lines |  |  |  |  |  |  |  |  |
| Visible | $\begin{gathered} 0.0001 \\ (0.0005) \end{gathered}$ | $\begin{gathered} -0.0004 \\ (0.0006) \end{gathered}$ | $\begin{aligned} & 0.0026^{*} \\ & (0.0015) \end{aligned}$ | $\begin{gathered} -0.0009 \\ (0.0006) \end{gathered}$ | $\begin{gathered} 0.0047^{* * *} \\ (0.0015) \end{gathered}$ | $\begin{gathered} 0.0010 \\ (0.0087) \end{gathered}$ | $\begin{gathered} 0.0001 \\ (0.0008) \end{gathered}$ | $\begin{gathered} 0.0001 \\ (0.0007) \end{gathered}$ |
| CCM | 0.0034 | 0.0037 | 0.0023 | 0.0037 | 0.0024 | 0.0192 | 0.0033 | 0.0030 |
| N | 272,995 | 242,939 | 29,994 | 210,107 | 46,767 | 2,803 | 105,607 | 162,455 |

Note: Heteroskedasticity robust standard errors clustered by student are in parentheses. ( ${ }^{*} \mathrm{p}<.10^{* *} \mathrm{p}<.05{ }^{* * *} \mathrm{p}<.01$ ). Regressions include fixed effects for each student and college by year. Observations are student-college-threshold combinations. CCM refers to the mean attendance probability predicted at a college at the threshold if its scattergram had not been made visible. Near is defined as within .5 GPA points or 150 SAT points. This is based on weighted GPA points and SAT points on the old 2400 scale. Column (2) is based on students who never received free or reduced-price lunch from the district and column (3) contains students who received it at least once. Students who indicate two or more races or report a race that is not white, Black, Asian, or Hispanic are excluded from columns (4) and (5). In-state public colleges are excluded from the highly and less selective college categories in columns (7) and (8). Selectivity ratings are based on Barron's 2009 selectivity index, and where missing, selectivity rankings from IPEDS in 2002.

Table 5: Impact of All Scattergrams on Applications based on College Fixed Effects

|  | All <br> (1) | Free/Reduced Lunch |  | White or Asian (4) | Black or Hispanic (5) | In-St. Public Colleges (6) | Other Colleges |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Never <br> (2) | Ever <br> (3) |  |  |  | High Sel. <br> (7) | Less Sel. <br> (8) |
| (A) All Students |  |  |  |  |  |  |  |  |
| Visible | $\begin{gathered} 0.0092^{* * *} \\ (0.0004) \end{gathered}$ | $\begin{gathered} 0.0084^{* * *} \\ (0.0004) \end{gathered}$ | $\begin{gathered} 0.0040^{* * *} \\ (0.0006) \end{gathered}$ | $\begin{gathered} 0.0075^{* * *} \\ (0.0005) \end{gathered}$ | $\begin{gathered} 0.0053^{* * *} \\ (0.0006) \end{gathered}$ | $\begin{gathered} 0.0225^{* * *} \\ (0.0022) \end{gathered}$ | $\begin{gathered} 0.0082^{* * *} \\ (0.0005) \end{gathered}$ | $\begin{gathered} 0.0057^{* * *} \\ (0.0004) \end{gathered}$ |
| $\begin{aligned} & \text { CCM } \\ & \mathrm{N} \end{aligned}$ | $\begin{gathered} 0.0079 \\ 8,914,720 \end{gathered}$ | $\begin{gathered} 0.0086 \\ 7,018,780 \end{gathered}$ | $\begin{gathered} 0.0058 \\ 1,895,940 \end{gathered}$ | $\begin{gathered} 0.0081 \\ 5,844,978 \end{gathered}$ | $\begin{gathered} 0.0075 \\ 2,503,108 \end{gathered}$ | $\begin{gathered} 0.0096 \\ 300,304 \end{gathered}$ | $\begin{gathered} 0.0094 \\ 2,939,362 \end{gathered}$ | $\begin{gathered} 0.0062 \\ 5,062,656 \end{gathered}$ |
| (B) Near Lines |  |  |  |  |  |  |  |  |
| Visible | $\begin{gathered} 0.0104^{* * *} \\ (0.0009) \end{gathered}$ | $\begin{gathered} 0.0097^{* * *} \\ (0.0009) \end{gathered}$ | $\begin{gathered} 0.0109^{* * *} \\ (0.0027) \end{gathered}$ | $\begin{gathered} 0.0089^{* * *} \\ (0.0010) \end{gathered}$ | $\begin{gathered} 0.0080^{* * *} \\ (0.0024) \end{gathered}$ | $\begin{gathered} 0.0109 \\ (0.0100) \end{gathered}$ | $\begin{gathered} 0.0097^{* * *} \\ (0.0013) \end{gathered}$ | $\begin{gathered} 0.0071^{* * *} \\ (0.0011) \end{gathered}$ |
| CCM | 0.0180 | 0.0181 | 0.0174 | 0.0172 | 0.0207 | 0.0228 | 0.0251 | 0.0119 |
| N | 583,508 | 520,768 | 62,740 | 451,196 | 98,194 | 27,742 | 233,076 | 303,676 |

Note: Heteroskedasticity robust standard errors clustered by student are in parentheses. ( ${ }^{*} \mathrm{p}<.10{ }^{* *} \mathrm{p}<.05{ }^{* * *} \mathrm{p}<.01$ ). All regressions include fixed effects for each student and college by year. Observations are all student-college-threshold combinations for which the college received at least one application from the student's high school between 2014 and 2016. Near is defined as within . 5 GPA points or 150 SAT points. This is based on weighted GPA points and SAT points on the old 2400 scale. Column (2) is based on students who never received free or reduced-price lunch from the district. Column (3) contains all students who received it at least once while enrolled in the district. Students who indicate two or more races or report a race that is not white, Black, Asian, or Hispanic are excluded from columns (4) and (5). The in-state public colleges are excluded from the highly and less selective college categories in columns (7) and (8). CCM refers to the mean application probability predicted at a college without a scattergram. Selectivity ratings are based on Barron's 2009 selectivity index. Where this is missing, selectivity rankings from IPEDS in 2002 are used.

Table 6: Impact of Mean GPAs on Applications

|  | All <br> (1) | Free/Reduced Lunch |  | White or Asian (4) | Black or <br> Hispanic (5) | In-St. Public Colleges <br> (6) | Other Colleges |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Never <br> (2) | Ever <br> (3) |  |  |  | High Sel. <br> (7) | Less Sel. <br> (8) |
| Below GPA | $\begin{gathered} -0.011^{* * *} \\ (0.004) \end{gathered}$ | $\begin{gathered} -0.013^{* * *} \\ (0.004) \end{gathered}$ | $\begin{gathered} 0.015 \\ (0.011) \end{gathered}$ | $\begin{gathered} -0.013^{* * *} \\ (0.004) \end{gathered}$ | $\begin{gathered} 0.014 \\ (0.009) \end{gathered}$ | $\begin{gathered} 0.013 \\ (0.012) \end{gathered}$ | $\begin{gathered} -0.019^{* * *} \\ (0.005) \end{gathered}$ | $\begin{gathered} 0.001 \\ (0.005) \end{gathered}$ |
| Dist Above GPA | $\begin{gathered} -0.103^{* * *} \\ (0.011) \end{gathered}$ | $\begin{gathered} -0.110^{* * *} \\ (0.011) \end{gathered}$ | $\begin{gathered} -0.090^{* * *} \\ (0.029) \end{gathered}$ | $\begin{gathered} -0.121^{* * *} \\ (0.012) \end{gathered}$ | $\begin{gathered} -0.020 \\ (0.027) \end{gathered}$ | $\begin{aligned} & -0.026 \\ & (0.040) \end{aligned}$ | $\begin{gathered} -0.121^{* * *} \\ (0.019) \end{gathered}$ | $\begin{gathered} -0.016 \\ (0.013) \end{gathered}$ |
| Dist Below GPA | $\begin{gathered} -0.085^{* * *} \\ (0.010) \end{gathered}$ | $\begin{gathered} -0.078^{* * *} \\ (0.010) \end{gathered}$ | $\begin{gathered} -0.118^{* * *} \\ (0.024) \end{gathered}$ | $\begin{gathered} -0.081^{* * *} \\ (0.012) \end{gathered}$ | $\begin{gathered} -0.112^{* * *} \\ (0.020) \end{gathered}$ | $\begin{gathered} -0.169^{* * *} \\ (0.043) \end{gathered}$ | $\begin{gathered} -0.075^{* * *} \\ (0.015) \end{gathered}$ | $\begin{gathered} -0.033^{* *} \\ (0.016) \end{gathered}$ |
| CCM | 0.139 | 0.139 | 0.143 | 0.141 | 0.131 | 0.322 | 0.123 | 0.048 |
| N | 110,013 | 99,304 | 11,628 | 85,875 | 26,522 | 19,081 | 43,719 | 39,620 |

Note: Heteroskedasticity robust standard errors clustered by student are in parentheses. ( ${ }^{*} \mathrm{p}<.10{ }^{* *} \mathrm{p}<.05{ }^{* * *} \mathrm{p}<.01$ ). College by year and high school fixed effects are included, as well as controls for 11th grade GPA, maximum SAT score, gender, sepcial education, and dummy variables for race categories and ever receiving free or reduced-price lunch. Optimal bandwidths for each regression are calculated as described in Calonico, Cattaneo and Titiunik (2014). All estimates are for weighted GPAs on a five point scale. The outcome is applying to the college associated with the scattergram treating the student. N refers to the number of student-scattergram combinations on which the regression is based. Column (2) is based on students who never received free or reduced-price lunch from the district and column (3) contains all students who received it. Students who indicate two or more races or report a race that is not white, Black, Asian, or Hispanic are excluded from columns (4) and (5). In-state public colleges are excluded from the highly and less selective college categories in columns (7) and (8). Selectivity ratings are based on Barron's 2009 selectivity index, and where missing, selectivity rankings from IPEDS in 2002. CCM refers to the mean application probability for students with GPAs just above the typical acceptee's.

Table 7: Impact of Mean SATs on Applications

|  | All <br> (1) | Free/Reduced Lunch |  | White or <br> Asian <br> (4) | Black or Hispanic (5) | In-St. Public Colleges <br> (6) | Other Colleges |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Never <br> (2) | Ever <br> (3) |  |  |  | High Sel. <br> (7) | Less Sel. <br> (8) |
| Below SAT | $\begin{gathered} 0.0040 \\ (0.0038) \end{gathered}$ | $\begin{gathered} 0.0045 \\ (0.0040) \end{gathered}$ | $\begin{gathered} -0.0033 \\ (0.0112) \end{gathered}$ | $\begin{gathered} 0.0032 \\ (0.0043) \end{gathered}$ | $\begin{gathered} 0.0143 \\ (0.0100) \end{gathered}$ | $\begin{gathered} 0.0111 \\ (0.0110) \end{gathered}$ | $\begin{gathered} 0.0005 \\ (0.0059) \end{gathered}$ | $\begin{aligned} & 0.0108^{* *} \\ & (0.0047) \end{aligned}$ |
| Dist Above SAT | $\begin{gathered} -0.0002^{* * *} \\ (0.0000) \end{gathered}$ | $\begin{gathered} -0.0002^{* * *} \\ (0.0000) \end{gathered}$ | $\begin{gathered} -0.0003^{* * *} \\ (0.0001) \end{gathered}$ | $\begin{gathered} -0.0002^{* * *} \\ (0.0000) \end{gathered}$ | $\begin{gathered} -0.0002^{*} \\ (0.0001) \end{gathered}$ | $\begin{gathered} -0.0003^{* * *} \\ (0.0001) \end{gathered}$ | $\begin{gathered} -0.0001^{*} \\ (0.0001) \end{gathered}$ | $\begin{gathered} 0.0000 \\ (0.0000) \end{gathered}$ |
| Dist Below SAT | $\begin{gathered} -0.0001^{* * *} \\ (0.0000) \end{gathered}$ | $\begin{gathered} -0.0001^{* * *} \\ (0.0000) \end{gathered}$ | $\begin{gathered} -0.0001 \\ (0.0001) \end{gathered}$ | $\begin{gathered} -0.0001^{* * *} \\ (0.0000) \end{gathered}$ | $\begin{gathered} -0.0002^{* *} \\ (0.0001) \end{gathered}$ | $\begin{gathered} -0.0002^{* *} \\ (0.0001) \end{gathered}$ | $\begin{gathered} -0.0001 \\ (0.0001) \end{gathered}$ | $\begin{gathered} -0.0001^{* * *} \\ (0.0000) \end{gathered}$ |
| CCM | 0.131 | 0.129 | 0.157 | 0.133 | 0.119 | 0.313 | 0.110 | 0.050 |
| N | 97,226 | 92,766 | 11,294 | 105,567 | 16,012 | 15,082 | 49,691 | 29,159 |

Note: Heteroskedasticity robust standard errors clustered by student are in parentheses. (* $\mathrm{p}<.10{ }^{* *} \mathrm{p}<.05{ }^{* * *} \mathrm{p}<.01$ ). College by year and high school fixed effects are included, as well as controls for 11th grade GPA, maximum SAT score, gender, special education, and dummy variables for race and ever receiving free or reduced-price lunch. Optimal bandwidths for each regression are calculated as described in Calonico, Cattaneo and Titiunik (2014). All estimates are for SAT scores on the 2400 scale. New scores have been converted to old ones where relevant.The outcome is applying to the college associated with the scattergram treating the student. N refers to the number of student-scattergram combinations on which the regression is based. Column (2) is based on students who never received free or reduced-price lunch from the district and column (3) contains all students who received it. Students who indicate two or more races or report a race that is not white, Black, Asian, or Hispanic are excluded from columns (4) and (5). In-state public colleges are excluded from the highly and less selective college categories in columns (7) and (8). Selectivity ratings are based on Barron's 2009 selectivity index, and where missing, selectivity rankings from IPEDS in 2002. CCM refers to the mean application probability for students with SATs just above the typical acceptee's.

Table 8: Cumulative Impact of Scattergrams

|  | Applications |  |  |  | Acceptances <br> (5) | Attend College |  |  |  | Persist <br> (10) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Num. <br> (1) | Reach <br> (2) | Match <br> (3) | Safety <br> (4) |  | Reach <br> (6) | Match (7) | Safety <br> (8) | Four-yr (9) |  |
| Total SGs | $\begin{gathered} -0.010 \\ (0.008) \end{gathered}$ | $\begin{gathered} \hline-0.028^{* * *} \\ (0.004) \end{gathered}$ | $\begin{gathered} \hline 0.029^{* * *} \\ (0.005) \end{gathered}$ | $\begin{gathered} \hline-0.011^{* * *} \\ (0.004) \end{gathered}$ | $\begin{gathered} 0.001 \\ (0.005) \end{gathered}$ | $\begin{gathered} -0.003^{* * *} \\ (0.001) \end{gathered}$ | $\begin{gathered} \hline 0.005^{* * *} \\ (0.001) \end{gathered}$ | $\begin{gathered} -0.003^{* * *} \\ (0.001) \end{gathered}$ | $\begin{gathered} -0.001 \\ (0.001) \end{gathered}$ | $\begin{gathered} 0.001 \\ (0.001) \end{gathered}$ |
| Reach SGs | $\begin{gathered} 0.006 \\ (0.037) \end{gathered}$ | $\begin{gathered} 0.128^{* * *} \\ (0.020) \end{gathered}$ | $\begin{gathered} 0.028 \\ (0.023) \end{gathered}$ | $\begin{gathered} -0.150^{* * *} \\ (0.017) \end{gathered}$ | $\begin{gathered} 0.014 \\ (0.022) \end{gathered}$ | $\begin{gathered} 0.019^{* * *} \\ (0.003) \end{gathered}$ | $\begin{gathered} 0.010^{* *} \\ (0.005) \end{gathered}$ | $\begin{gathered} -0.032^{* * *} \\ (0.003) \end{gathered}$ | $\begin{aligned} & -0.002 \\ & (0.004) \end{aligned}$ | $\begin{gathered} 0.004 \\ (0.005) \end{gathered}$ |
| Match SGs | $\begin{gathered} -0.006 \\ (0.012) \end{gathered}$ | $\begin{gathered} -0.029^{* * *} \\ (0.006) \end{gathered}$ | $\begin{gathered} 0.072^{* * *} \\ (0.007) \end{gathered}$ | $\begin{gathered} -0.051^{* * *} \\ (0.005) \end{gathered}$ | $\begin{gathered} 0.002 \\ (0.007) \end{gathered}$ | $\begin{gathered} -0.003^{* * *} \\ (0.001) \end{gathered}$ | $\begin{gathered} 0.010^{* * *} \\ (0.002) \end{gathered}$ | $\begin{gathered} -0.009^{* * *} \\ (0.001) \end{gathered}$ | $\begin{aligned} & -0.001 \\ & (0.001) \end{aligned}$ | $\begin{gathered} 0.002 \\ (0.002) \end{gathered}$ |
| Safety SGs | $\begin{gathered} -0.028^{*} \\ (0.016) \end{gathered}$ | $\begin{gathered} -0.078^{* * *} \\ (0.009) \end{gathered}$ | $\begin{gathered} -0.035^{* * *} \\ (0.010) \end{gathered}$ | $\begin{gathered} 0.083^{* * *} \\ (0.007) \end{gathered}$ | $\begin{aligned} & -0.003 \\ & (0.009) \end{aligned}$ | $\begin{gathered} -0.011^{* * *} \\ (0.001) \end{gathered}$ | $\begin{gathered} -0.001 \\ (0.002) \end{gathered}$ | $\begin{gathered} 0.011^{* * *} \\ (0.002) \end{gathered}$ | $\begin{gathered} -0.000 \\ (0.002) \end{gathered}$ | $\begin{gathered} -0.001 \\ (0.003) \end{gathered}$ |
| In-St Public SGs | $\begin{gathered} 0.036 \\ (0.053) \end{gathered}$ | $\begin{gathered} -0.089^{* * *} \\ (0.029) \end{gathered}$ | $\begin{gathered} 0.164^{* * *} \\ (0.033) \end{gathered}$ | $\begin{aligned} & -0.042^{*} \\ & (0.024) \end{aligned}$ | $\begin{aligned} & 0.056^{*} \\ & (0.031) \end{aligned}$ | $\begin{gathered} -0.014^{* * *} \\ (0.005) \end{gathered}$ | $\begin{gathered} 0.034^{* * *} \\ (0.007) \end{gathered}$ | $\begin{gathered} -0.011^{* *} \\ (0.005) \end{gathered}$ | $\begin{gathered} 0.008 \\ (0.005) \end{gathered}$ | $\begin{aligned} & 0.012^{*} \\ & (0.007) \end{aligned}$ |
| N | 5,176 | 5,176 | 5,176 | 5,176 | 5,176 | 5,176 | 5,176 | 5,176 | 5,176 | 2,466 |

Note: Heteroskedasticity robust standard errors are in parentheses. ( ${ }^{*} \mathrm{p}<.10^{* *} \mathrm{p}<.05{ }^{* * *} \mathrm{p}<.01$ ). High school and year fixed effects are included. I control for academic achievement using fixed effects for 50 point intervals of maximum SAT scores, and .1 point intervals of students' weighted 11th grade GPAs. Controls include demographic indicators for race (white, asian, black or hispanic), free-or-reduced price lunch, special education, and gender. There is one observation per student. Persistence refers to persistence into a second year of college. These data are only available for students who graduated high school in 2015. Reach schools are colleges at which the student's maximum SAT score is below the 25th percentile of accepted students' SATs, as reported in IPEDS in 2015. Match schools are colleges at which the student's maximum SAT score is within the interquartile range of accepted students' SATs. Safety schools are colleges at which the student's maximum SAT score is above the 75 th percentile of accepted students' SATs. Acceptances are self-reported but I corrected the self reports if a student attended a college where an acceptance decision was not reported. I assume a student must have been accepted to a college if she attends the college.


[^0]:    *I thank Christopher Avery, Joshua Goodman, Thomas Kane, Amanda Pallais, Eric Taylor, Carly Robinson, Rebecca Sachs, Johanna Brownell, and seminar participants at Harvard, University of Chicago's Urban Labs, APPAM and AEFP for valuable feedback. I am grateful to the partner school district for providing data and guidance. The research reported here was supported, in part, by the Institute of Education Sciences, U.S. Department of Education, through grant R305B150010 for the Partnering in Education Research Fellowship in collaboration with the Center for Education Policy Research at Harvard University. The opinions expressed are those of the author and do not represent the views of the Institute or the U.S. Department of Education. All errors are my own.

[^1]:    ${ }^{1}$ It is also used by students in over 100 countries. Naviance reports that more than $40 \%$ of high schoolers use the platform. The fraction who have access to it, through their school, may be higher. https://www.naviance.com/resources/entry/press-ann-arbor-public-schools-selects-naviance-to-increase-college-and-car

[^2]:    ${ }^{2}$ Relevant scattergrams are those where the student is within .5 GPA points and 150 SAT points of the average admit.

[^3]:    ${ }^{3}$ This is supported by surveys of college admissions professionals which indicate that the strength of a high school's curriculum is one of the most important factors in an admissions decision (Clinedinst \& Koranteng, 2017).
    ${ }^{4}$ The typical acceptee's GPA creeps up over time due to the reduction in applications for students just below the GPA line. Students also follow the application patterns of their predecessors. Whether this improves or diminishes the quality of college a student attends depends on the types of colleges to which the student's predecessors applied.
    ${ }^{5}$ This includes year of graduation, high school, and 11th grade weighted GPA. When analyzing the impact of the SAT line on students' choices, students who did not take the SAT are excluded. I exclude the 2017 students from most analyses because I am missing NSC records for them. Students in the district's alternative high school are excluded.

[^4]:    ${ }^{6}$ Many students do not report rejections, so the district treats non-responses as rejections. There appear to be a few students who over-report their acceptances, but this is less common than under-reporting. Appendix C contains a more thorough description of the data and the accuracy of students' self-reported experiences.

[^5]:    ${ }^{7}$ These may include parent logins since parents did not have accounts separate from their students.
    ${ }^{8}$ On average, students logged in 3 times in 9 th grade, 5 in 10th grade, 11 in 11th grade, and 23 times in 12th grade.
    ${ }^{9}$ More implementation details are in Appendix B.

[^6]:    ${ }^{10}$ There is an increase in the share of free or reduced-price lunch students over this time. These students have lower college enrollment rates than higher income students, so we may have expected to see a decrease in college enrollment

[^7]:    ${ }^{11}$ Crossing the visibility threshold at five increases the probability of having access to a scattergram from zero to some positive number, $P$. At ten it changes from $P$ to 1 . I do not know what $P$ is and cannot estimate it in my data. However, I do not need to know this parameter to stack the data if I assume homogeneous treatment effects at the thresholds. The TOT effect is twice what I estimate since the probability of being treated at the five and ten thresholds sums to one.

[^8]:    ${ }^{12}$ Colleges with five to eight prior applicants appear twice per student in my estimates because they are in both cutoffs' bandwidths. Table A. 2 shows robustness to randomly selecting one threshold per student-college combination.
    ${ }^{13}$ Colleges with zero prior applications do not fit the linear trend. Since the number of applications is discrete and I have relatively few groups, I cannot use traditional methods to calculate the optimal bandwidth.
    ${ }^{14}$ Appendix D shows there is no evidence of manipulation to make scattergrams available.

[^9]:    ${ }^{15}$ The probability of applying to any one of these colleges is low because there are many scattergrams.
    ${ }^{16}$ My estimates are similar when I randomly select one threshold to keep for each student-college combination (Table A.2).This avoids double-counting student-college combinations.
    ${ }^{17}$ They are similar when I expand or shrink the bandwidth, use a triangular kernel specification, and when I cluster the standard errors by level of treatment (school by year by college), or when I use the approach described by Kolesár \& Rothe (2018) for regression discontinuity designs with discrete running variables. In addition, the results are not driven by the serial correlation, since scattergram visibility has the largest impact in the first year available. (There is serial correlation in the running variable over time, since the number of prior applications can only increase over time.)
    ${ }^{18} \mathrm{My}$ results are similar when I look at student proximity to alternate versions of the typical acceptee lines (Table A.4). I focus on proximity to the weighted GPA and SAT 2400 because these measures contain the most information. Table A. 5 also shows how the visibility effects vary by distance from the average GPA and SAT lines.

[^10]:    ${ }^{19}$ Income and race are correlated with other unobservable factors that influence college awareness.
    ${ }^{20}$ This reduction is driven by the college fixed effects. With student fixed effects alone, the discontinuity is a significant . 1 percentage point. The graph does not contain fixed effects. Estimates without fixed effects are in Table A.3.
    ${ }^{21}$ These students also apply to fewer colleges than their higher income and white/Asian peers. Since you can only

[^11]:    attend one college (immediately after high school), a FRPL or Black/Hispanic student's application is more likely to translate into attendance than another student's application.
    ${ }^{22}$ Students are assigned to counselors based on their last name, so selective sorting should not drive these patterns.

[^12]:    ${ }^{23}$ They are also fairly noisy signals because they are typically only based on a few admitted students.
    ${ }^{24}$ Users could also view ACT scores but few students in the district took the ACT so there was much less data on it.

[^13]:    ${ }^{25}$ I focus on the impact of being below a line, rather than above it, because the placebo test in Figure 5 suggests that the line is reducing aspirations for students below it, rather than increasing them for students above it.
    ${ }^{26}$ The results are similar but muted if I treat five as the universal minimum.

[^14]:    ${ }^{27}$ Appendix D shows no manipulation of the running variables in the regression discontinuity specifications.
    ${ }^{28}$ The peak at zero for students who could not see the scattergrams is partly mechanical because the typical acceptee

[^15]:    lines are based on their application patterns. These applicants (in 2014) must be similar to the average admit in 2014 because the average admit is based on the 2014 applicants. The reduction in application probabilities over time for a college is due to mean reversion and to students spreading out their applications over a larger set of colleges.
    ${ }^{29}$ The results are robust to a triangular kernel specification as well as to larger and smaller bandwidths. In addition, they are similar with a donut specification, which excludes students whose Naviance dots are on top of the typical acceptee line (Tables A.7, A. 8 and A.9). The results are also similar when I look at alternate orientations of the scattergrams, including unweighted GPAs or SAT scores on the 1600 scale (Table A.7).
    ${ }^{30}$ This is because high-achieving students apply to more colleges than low-achieving students, and high-achieving students disproportionately apply to highly selective colleges.
    ${ }^{31}$ Higher income and white/Asian students can see the most scattergrams (because of the high schools they are concentrated in) and they are the most responsive to the averages. The class of 2017 is also more responsive than earlier cohorts, perhaps because they could see more scattergrams. This is indicates that students' focus on the averages may be a growing concern as districts use Naviance for longer.

[^16]:    ${ }^{32}$ The concentration of responses among highly selective colleges, combined with low admissions rates at these colleges, may explain why I find no significant effect of being below a college's GPA line on attendance at that college. Low attendance probabilities for these colleges contribute to limited power to detect effects on attendance. I do, however, find that students are most likely to attend colleges where they are similar to previous admits (Tables 6 and 7 .

[^17]:    ${ }^{33}$ This is based on the inter-quartile range of accepted students' SATs from IPEDS in 2015. I use this measure because it is simple to calculate for all students. The measures used by Hoxby \& Avery (2013) and Dillon \& Smith (2018) are more complicated to calculate, especially since I have a non-representative sample of applicants to each college.

[^18]:    ${ }^{34}$ The persistence estimate is only marginally significant (Table A.11).
    ${ }^{35}$ Persistence data are only available for the 2015 cohort. In addition, changes to persistence come through changes to where students attend college. Given the magnitude of the changes in attendance, the small and mostly insignificant effects on persistence are not surprising. For example, if the set of scattergrams available increases attendance at match colleges by 3 percentage points (which is about the largest effect I find), and if those schools have persistence rates that are 30 percentage points higher than students' counterfactuals, the expected effect on persistence would be about 0.009.
    ${ }^{36}$ I find no effect on the overall rate of college attendance which suggests that the scattergrams shift students from two-year to four-year colleges. The lack of change in district-wide four-year attendance rates in the year before and after scattergrams were available may be due to the increase in the share of Black and FRPL students in the district over this time. These students have lower four-year attendance rates, so an increase in their representation could have led to a decrease in the district's college-going rate if not for the scattergram's availability increasing their attendance rates.
    ${ }^{37}$ See Appendix C for a description of this and other definitions used in this section.

[^19]:    ${ }^{38}$ Many schools have few students attending four-year colleges, let alone highly selective ones, so the the scattergram tool may not improve college choices in these places (Radford, 2013; Hoxby \& Avery, 2013).
    ${ }^{39}$ Figure 4 shows a positive impact of scattergram access for students below the typical acceptee line.
    ${ }^{40}$ Naviance could include adding an inter-quartile range to the graphs or adding a gradient of shading around the lines to depict how admissions probabilities change throughout the scattergram. They could also stop making a user's score red when it is just below average, perhaps turning them yellow, and only turning them red at a lower threshold.

[^20]:    ${ }^{41}$ Districts are able to choose how many cohorts of data students can see. It is possible that students will discount the information more if many older cohorts are included since trends over time will not be captured.
    ${ }^{42}$ On average, they increase by 0.008 GPA points per year ( $p=0.002$ ). If they continue to increase, the positive effect of scattergram visibility may be overtaken by the negative effect of the typical acceptee's GPA, so that the net effects of visibility are no longer positive. The SAT lines get lower over time ( 4 points per year).
    ${ }^{43}$ Cost data is unavailable this district, but a few other districts pay less than ten dollars per student for Naviance.

